



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Programme Steering Group #61

07 October 2026

Version 1.0

MHHS-DEL4661

Document Classification: Public

Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	Welcome		-	Chair	10:00-10:05 5 mins	1
2	Headline Report and Actions	Approve Headline Report of Previous Meeting and Review Actions	Decision	Chair & Secretariat	10:05-10:10 5 mins	3
3	Ofgem Update	Message from Programme Sponsor	Information	Ofgem (Jenny Boothe)	10:10-10:15 5 mins	5
4	Programme Status Update	- Critical Path - Update on Programme Workstreams - RAID	Information	Programme (Lewis Hall)	10:15-10:25 10 mins	6
5	Qualification Update	Update on: - Qualification Progress - Stage 4 Escalation - M14 Acceptance Criteria	Information	Code Bodies (David Moss)	10:25-10:40 15 mins	14
6	Migration Update	Update on: - Migration Progress - ISD proposal to SVG for CP1628	Information	Programme (Warren Fulton) & Elexon (Mike Coney)	10:40-10:50 10 mins	18
7	M16 Update	Update on M16 Progress	Information	Programme (Justin Andrews)	10:50-10:55 5 mins	24
8	IPA Update	Overview of: Status of Programme and Risks for Key Milestones	Information	IPA	10:55-11:00 5 mins	26
9	Delivery Dashboards	Overview of Delivery Dashboard Content	Information	Chair	11:00-11:00 0 mins	32
10	Summary and Next Steps	Summarise Actions, Decisions and Look Ahead to Next Meeting	Information	Chair & Secretariat	11:00-11:05 5 mins	50
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Headline Report and Actions

DECISION: Approve Headline Report of Previous Meeting and Review Actions

Chair & Secretariat

5 mins

Headline Report and Actions

- 1. Approval of [PSG 02 September Headline Report](#)
- 2. Review of actions:

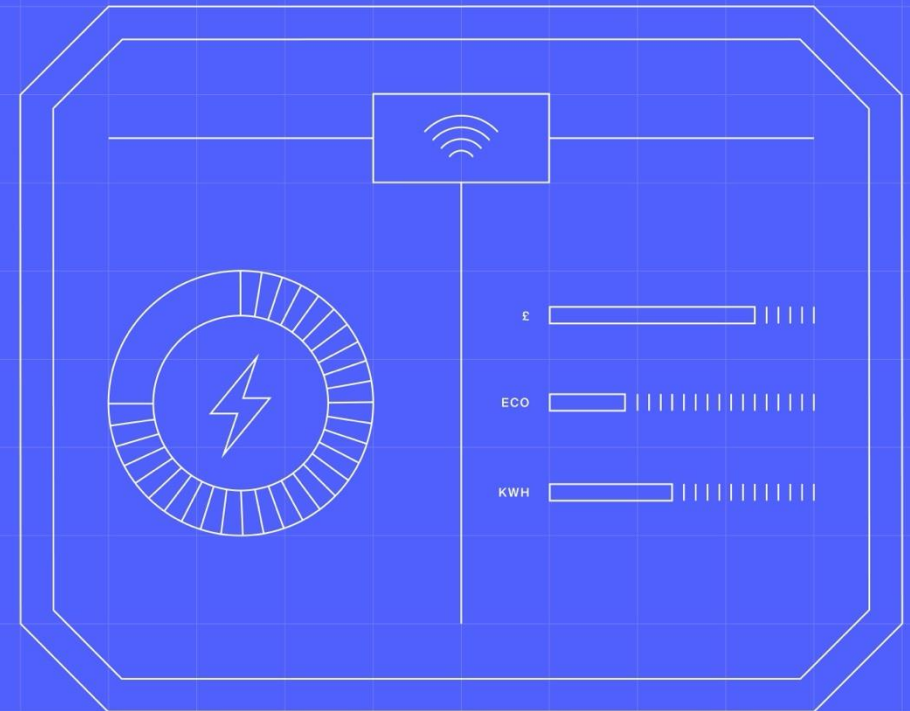
Ref	Action	Owner	Due	Latest Update
PSG58-02	Programme to update Appendix 3 'Detailed Process for M15 Customer Acquisition Ban' of the Migration Foundations document, following discussions with RECCo, and seek MCAG approval by M14.	Programme	28/10/26	ONGOING: A redlined Detailed Process for the M15 Customer Acquisition Ban has been shared with RECCo. Final comments are being addressed, with a Change Request expected to be progressed in November and approval targeted for December 2026 via an extraordinary PSG.
PSG-60-01	Programme to report progress and outcomes of targeted engagement related to readiness for the new Settlement Timetable to PSG by 06 January 2027.	Programme (PEC Team)	06/01/27	ONGOING: Development of additional guidance material underway, with a plan for targeted support being built out.
PSG-60-02	Programme to provide an update on the status of the proposed Supplier Charges Issue Group and related next steps following discussions with the Elexon change team.	Programme (Jason Brogden)	07/10/26	RECOMMENDED CLOSED: Further information is available in the Appendix of these meeting papers.

Ofgem Update

INFORMATION: Message from Programme Sponsor

Ofgem (Jenny Boothe)

5 mins



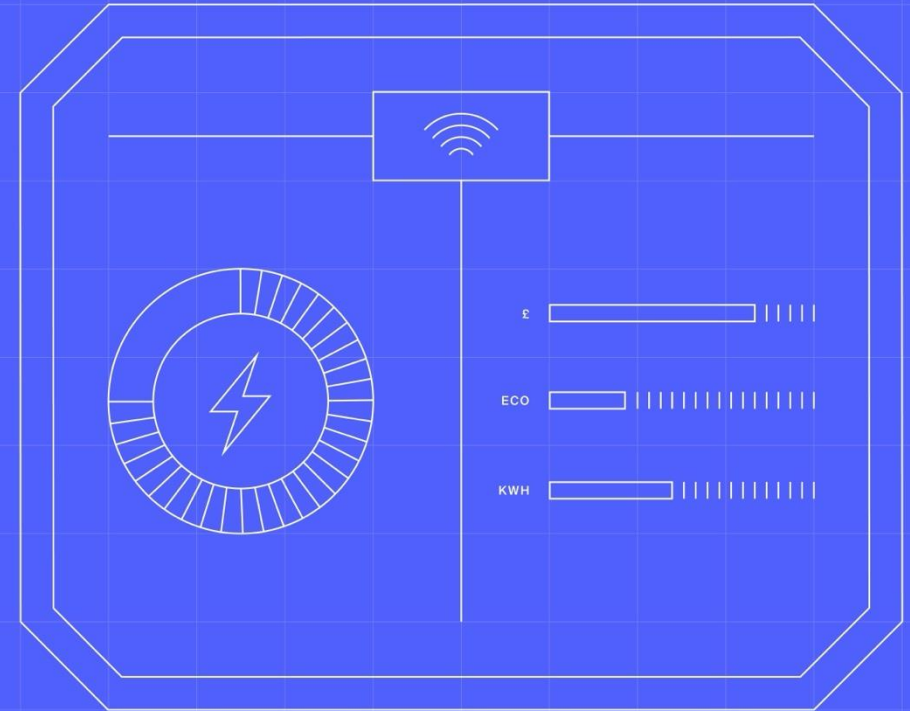
Programme Status Update

INFORMATION:

- Critical Path
- Update on Programme Workstreams
- RAID

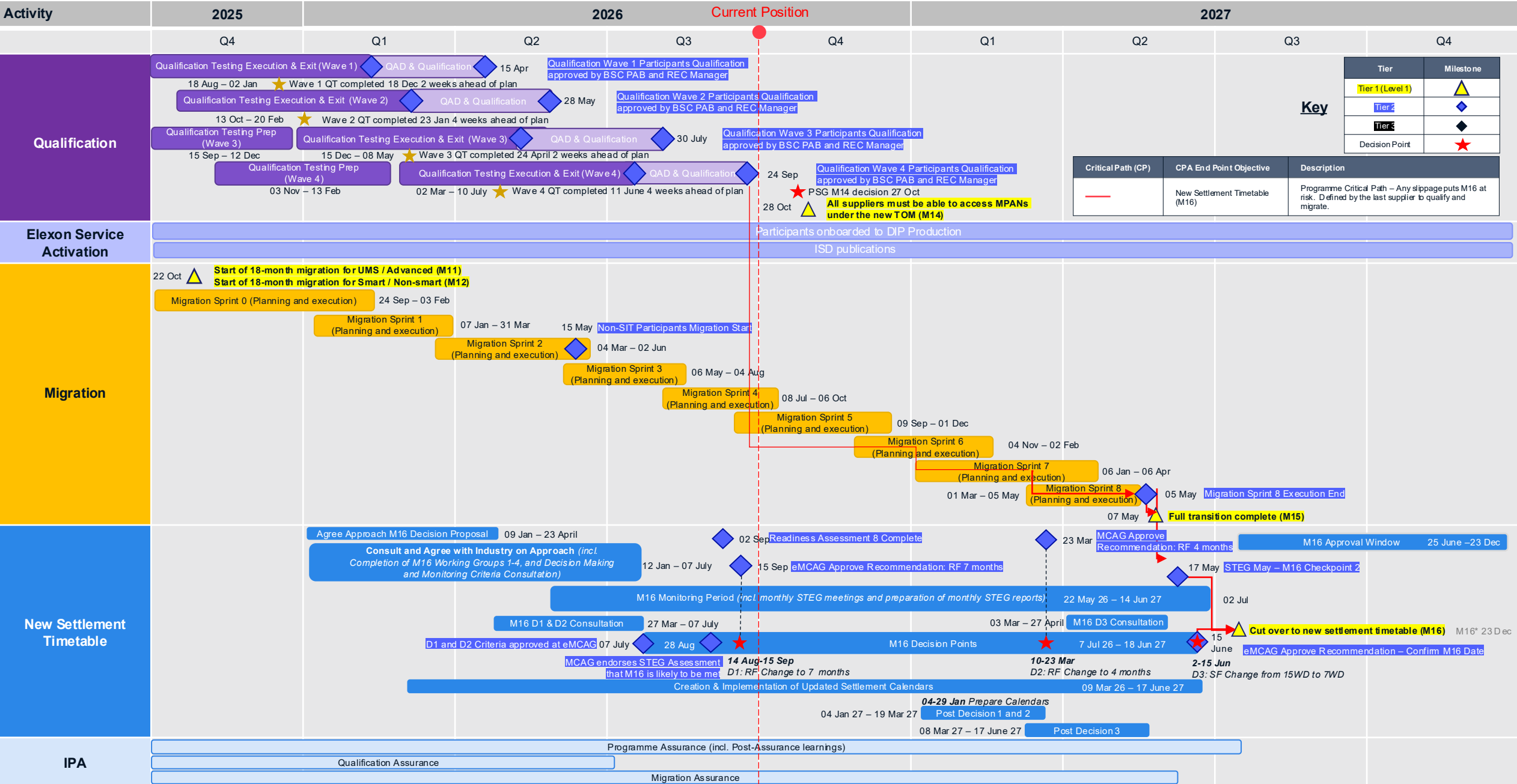
Programme (Lewis Hall)

10 mins



Baselined MHHS Implementation Timeline – POAP (M11 - M16 Critical Path)

Document Classification: Public



Programme Status by Workstream

Workstream RAG definitions

On Track

Path to Green is viable
with measurable
management plan in place

Path to Green is not viable
without escalation and
intervention

Workstream		Last month (Sep)	This month (Oct)	Next Month (Nov)	Commentary on status and path to green
Supplier & Agent Qualification	Qualification				- There is 1 Wave 4 Supplier and 1 Enduring Qualification Supplier that will go to BSC PAB 14 October for Qualification. - There is 1 M14-critical Supplier in the Enduring process that will not be Qualified by M14 and is targeting the BSC PAB 9 December for Qualification. The Elexon Enduring Qualification team will continue to manage this Supplier outside the MHHS Programme. That Supplier is aware of BSC sanctions that will apply and will not register any new MPANs until they are MHHS Qualified. The Supplier has 14 MPANs that are planned to be migrated in January 2027 therefore there is negligible risk to M 15 from that Supplier. - M14 remains on track with no central issues with Qualification affecting Suppliers' ability to hit M14. - All Participants have been proactively supported by the Programme and Code Bodies to give them the best chance to hit M14.
	Qualification Testing				Wave qualification testing is now complete, which are the Programme milestones for Qualification Testing. Enduring Qualification Testing progress is being monitored against Qualification above.
Migration	Readiness				Non-SIT Suppliers continue to commence migration as planned
	Execution				71% of MPANs migrated (23.8 MPANs) - Consistent delivery against Sprint 4 plan 37 Suppliers are actively migrating and remain compliant with the Migration Framework - Exception volumes remain low - No LDSO, DCC, or DIP threshold breaches
M16					- M16 Decision Point 1 has been approved by MCAG to reduce RF runs to 7 months, applicable from Settlement Date 1-Oct-26 onwards. - M16 Decision Point 2 on track – further RF reduction to 4 months – monitoring data metrics in line with agreed decision criteria - STEG work on defining on SF decision criteria and M16 acceptance continuing - Monitoring M16 RAID, including the Elexon work on BSC Issue 125 (Supplier Charges), Issue 122 (CVA issues) and BSC Mod P520 (NESO Manifest Error) although they are outside Programme scope and control. There are no dependencies on these in the M16 decision criteria to implement the reduced settlement timetable.



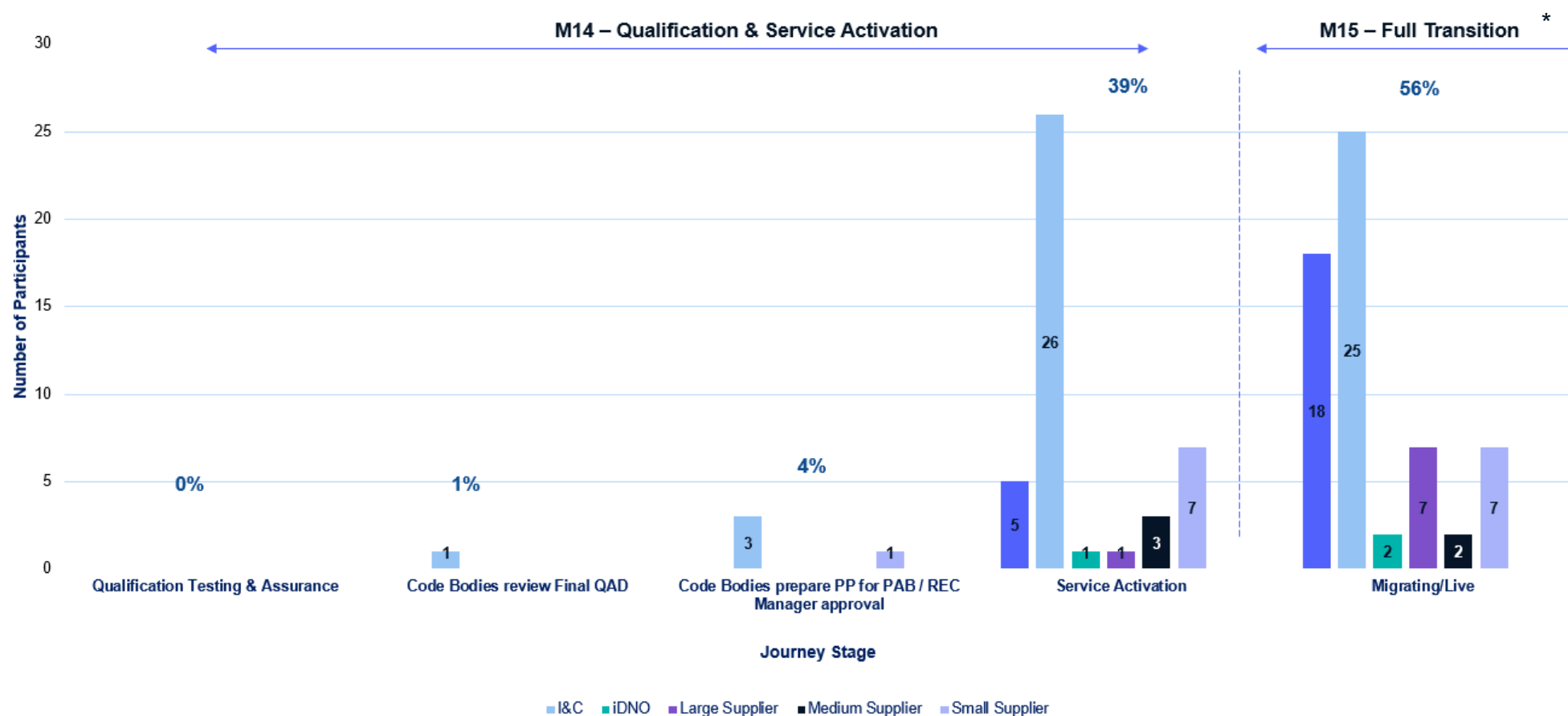
Programme Participants Journey Stages (M14 & M15)

Date

28th September 26

This graph shows the current **distribution of Participants across the E2E journey**, using data from the non-SIT tracker:

- **0%** of total Participants are in **Qualification Testing & Assurance** steps (no change). Qualification Testing has now been completed.
- **1%** of total Participants are in **Final QAD Review** (17% decrease since last PSG)
- **4%** preparing for PAB/REC approval (10% decrease since last PSG)
- **39%** of total Participants are in **Service Activation** (9% increase since last PSG)
- **56%** of total Participants are **Migrating/Live** (increased by 18% since last PSG)



* Please note the numbers of **M15 – Full Transition Completed** also include the in SIT qualified PPs.

* Please note this report is currently only tracking new entrant iDNOs and does not include LDSOs that qualified as part of QT

Strategic Risk Themes affecting the Programme

- **Note:** Only four open issues remain within RAID, all low scoring (score ≤2), with no open Critical or High-rated risks

Theme	Risk statements	Programme actions	RAID references	RAG / Trend
Central Party Capabilities to Support PP Volumes	There is a risk that Service Management operation (not just ITSM, but assurance, market design, settlement etc.) cross-industry cannot support new PPs entering MHHS which is a key dependency for successful Migration	- Risk closed for Central Party capacity to deliver Qualification and Service Activation. - Continuing to monitor Central Party performance - Ongoing Service Management reporting at TOG and SMF post-ELS - The Programme has confirmed closure of all ELS Exit Recommendations within its remit, with 8 of 9 recommendations completed and the remaining item now managed through IPA Service Assurance activities. No further Programme monitoring required, theme RAG remains Green	Milestone impacted: M14/M15 Linked Risk/Issue IDs: R1175, R1220, R1221, R1160	
PPs' ability to hit Programme Timescales	- There is a risk that Programme Participants may not have the ability to hit their timescales to Qualify and/or start migrations - One Wave Supplier is being closely monitored to their target BSC PAB 14 October and one Enduring participant will not hit M14 but is planning not to take on new customers until Qualified.	- Monitoring and escalating PPs via PP tracker to their Migration Pathways with Qualification, DIP Manager, ISD and MCC teams - The participants at risk are subject to enhanced oversight and escalation, with progress being monitored against an agreed mitigation plan. RAG Amber trending stable to reflect the current position and associated risk.	Milestone impacted: M14/M15 Linked Risk/Issue IDs: R1265, R1160, R1175, R1295, I279	
Programme's ability to approve M14	There is a risk that there are central issues that affect a Suppliers' ability to hit M14 that therefore require the Programme to consider its options in setting M14 or consider any exceptions to sanctions being applied	- M14 Acceptance Criteria approved by PSG following a successful decision-making dry run, with all criteria continuing to be met. - No central issues or significant risks with Qualification affecting Suppliers' ability to hit M14	Milestone impacted: M14 Linked Risk/Issue IDs: R1251, R1277	
PPs' ability to complete Migration	- There is a risk that Programme Participants may not have the ability to execute and complete their Migrations before M15 - Approaching M15, the focus shifts from high-volume pace to managing complexity, to ensure every Supplier completes migration of its full MPAN portfolio in time. More Suppliers migrating daily, including I&C, will make the remaining migrations more nuanced, slower to close-out and changes the risk position	- Proactive monitoring & escalation via MCC, with proactive dependency management. Suppliers migrating to plan; RAG Green and stable - Strong migration progress continues, with 36 Suppliers actively migrating and completions within tolerance (-2.50% against the original M11 baseline). - Problematic MPANs reduced from initial ~257k to ~57k. Overall progress is positive, with total volumes reducing steadily. The current risk position for resolution prior to M15 is low risk. Exclusions List reviewed at each MWG; owners, target dates and remediation plans in progress	Milestone impacted: M15 (<i>note: CR067 proposed</i>) Linked Risk/Issue IDs: R828, R1202, R1225, R1304, I277	
Programme's ability to approve M16	- There is a risk that the conditions for a successful M16 decision are not met in time, due to dependencies on approval of the M16 Acceptance Criteria, progress against the Full Migration Complete criteria, MHHS operational stability, and Settlement Monitoring data giving insufficient confidence to reduce settlement timescales - Risk of delays resolving BSC Issue 122 may draw CVA issues affecting SF runs into the M16 decision, although they are outside Programme scope and control. The current Programme position is no dependency on the M16 decision to implement the reduced settlement timetable.	- Proactive monitoring of RAID items by M16 Workstream and discussions through STEG. - Regular review and assessment of the M16 RAID landscape - RF Decision Criteria approved; Decision Point 1 approved to reduce RF to 7 months from Settlement Date 1-Oct-26 onwards, monitoring in-progress ahead of Decision Point 2 in March. - Focus has now shifted to discussing and finalising <i>Decision point 3 - SF Decision Criteria</i> and wider <i>M16 Acceptance Criteria</i>	Milestone impacted: M16 Linked Risk/Issue IDs: R1294, R1305, I278	
Regulatory/external change	- There are several industry Code changes required to complete or de-risk migration and there is a risk that these are not implemented when needed - There is a risk that BSC and DIP Manager industry changes targeted for implementation before M15 have a greater impact than anticipated for PPs, creating additional development and test work, distracting them from Migration activities and jeopardising M15 readiness and delivery	- Migration workstream reporting change items as dependencies at MCAG - Support from Programme in drafting CPs to feed into industry change, but Programme dependent on Code bodies progressing - November 2026 implementation of CP1628 / CP1632 has been confirmed as on track by LDSOs and Code Bodies at August PSG - New risk raised (R1307) - Increased Design Authority focus on change horizon scanning and proactively monitoring change through Code Body bilaterals, Expert Group, Working Groups and responding to change consultations to mitigate risk of non-essential change prior to M15 impacting Migration progress	Milestone impacted: M15 Linked Risk/Issue IDs: R1252, R1226, R1307	

Risk Assessment – M14

Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1295	There is a risk that sanctions will be required for Wave suppliers who have not qualified by M14	1) Continue weekly participant qualification tracker reviews and RAID reviews 2) Maintain participant watchlist and targeted assurance for at-risk organisations. 3) Escalate missed milestones through Qualification Escalation Process 4) Monitor recovery plans and evidence submissions through to Director Sign-off 5) Communicate the consequences of failing to achieve M14 and support participants in recovering delivery plans	• Probability increased to 4, and score from 8 to 12. 1 PP is at particular risk. BSC and REC continue to monitor and hold targeted bilaterals with at-risk PP • One PP still at risk in escalation Stage 4, continuing to monitor against mitigation plan / actions noted. Score remains • Code Bodies remain engaged with the one Wave 4 PP on the delivery of its qualification remediation plan. The PP's target qualification date has been moved from MP12 to the contingency PAB on 14 October (PAB26-18) ahead of M14. Continuing to monitor	12	12	Open
R1265	There is a risk that Market Participants, particularly smaller Suppliers and Agents do not fully understand or complete their Service Activation activities ahead of Qualification	1) Provide clear and ongoing Service Activation guidance and communications to Market Participants (including targeted clarification via QWG and programme channels), ensuring requirements for parties, agents, and new entrants are clearly understood 2) Monitor participant readiness through trackers and readiness dashboards, with proactive engagement and escalation of delays or emerging issues as they arise across Waves 3 and 4 3) Enable earlier onboarding to the DIP production environment (via proposed CR) and embed onboarding process improvements through the Elexon PMP-led qualification approach to reduce lead times and support timely completion of Service Activation activities	• Ownership transferred to Elexon PMP Team; process re-communicated at QWG with positive engagement (service desk tickets raised) • Limited participants impacted; probability reduced from 3 to 2; clarification provided on MDD requirements; continued monitoring through Waves 3 and 4 • The mitigation plan remains appropriate and is progressing as planned. Service Activation activity for Waves 3 and 4 is in progress. Given the majority of participants are existing suppliers, the identified MDD-related risk is not currently expected to materialise for most participants. The risk score remains unchanged and will continue to be reviewed through monthly Programme monitoring.	12	12	Open
R1251 (Closed)	There is a risk to Code Bodies and DIP Manager capacity to support the qualification of all PPs by M14, because there will be peaks of PPs qualifying at the end of Wave 3 (Migration Pathway 8) and the end of Wave 4 (Migration Pathway 12)	1) Monitor Code Body and DIP Manager capacity through Readiness Assessments (RA7/RA8) 2) Code Bodies encouraging PP use of earlier Migration Pathways 3) Engage DIP Manager on DIP CR021 to enable earlier onboarding of participants in high-volume pathways 4) Review risk score following RA outputs, DCAB decision, and confirmed implementation approach	• 149/169 total organisations now added to the Production DIP. 2 Migration pathways remain with MP11: 12 and MP12: 8 parties in those two pathways. Seeking to close out at M14 • Risk continues to reduce. MP12 peak has been reduced by 75% (8 PPs), and teams have adequate capacity to support remaining qualification of PPs and DIP Onboarding. Impact reduced from 5 to 3 in-line with this. • MP11 now added to DIP Production. MP12 remaining with 8 organisations • MP12 is the only remaining MP. This has been reduced from ~35 to 8 by balancing the Migration Pathways • Risk now closed as all Migration Pathways complete with no capacity issues	9	7	Closed: Treated
R1301 (Closed)	There is a risk that the Programme does not have a complete and validated view of all suppliers with active MPANs requiring qualification, retirement or migration actions by M14 due to outstanding MPID Intention Plans and incomplete confirmation of participant intentions	1) Continue to actively chase outstanding MPID Intention Plans through Code Bodies 2) Maintain and regularly review the Annex 4/5 participant tracker 3) Validate that all suppliers with active MPANs have a confirmed route (Wave Qualification, Enduring Qualification, Retirement or Dormant) 4) Escalate non-responsive suppliers through Programme governance and initiate Annex 5 processes where required 5) Continue reporting the population and outstanding responses through governance forums	• Initial risk raised following Code Bodies RAID review. Current reporting demonstrates good progress; however, outstanding MPID Intention Plans mean the Programme cannot yet demonstrate a complete and validated M14 position for all suppliers with active MPANs • The 2 MPIDs with MPANs registered and not going through MHHS Qualification are presenting their MPID Intention Plans to PAB 27/08 • MPID intention plans went through PAB 27/08 and approved. Risk now closed as the risk has been mitigated	12	-	Closed: Treated
R1296 (Closed)	There is a risk that sanctions will be required for M14 suppliers who are using the M14 Enduring Qualification process	1) Continue weekly Enduring Qualification assurance and tracker reviews 2) Monitor participant progress against Enduring Qualification milestones and evidence submissions 3) Maintain targeted engagement with at-risk Enduring Participants and agree recovery plans where required 4) Programme support to Enduring Qualification Team with ad-hoc escalations 5) Continue regular reporting of Enduring Qualification readiness and emerging risks to programme governance	• Code Bodies continue to monitor the 4 PPs progressing through the enduring qualification route to M14. • Probability increased from 2 to 4 in alignment with R1295 as 2 PPs in escalation and 1 PP is increasingly likely to face sanctions at M14 from enduring qualification. Continuing to monitor against mitigation plan • One PP continues to face an increased likelihood of sanctions at M14 due to enduring qualification concerns. Mitigation plans remain in place and are being actively monitored. • Risk has been converted to an issue following confirmation that an enduring participant will not achieve M14 qualification readiness. Continue to track via I279	12	-	Closed: Converted to Issue I279
R1059 (Closed)	There is a risk that unplanned outages in the UIT environment will prevent participants from completing Enduring Qualification Testing ahead of M14, or supplementary non-critical path testing in the QTF	1) Daily monitoring of UIT Environment (DIP And QTF) availability and capacity. 2) Continue to triage and respond to testing defects accordingly.	• Risk description and mitigation plan updated to focus on impact to Enduring Qualification Testing and supplementary Sandbox testing, rather than transitional QT that is now complete across Waves 1 to 4. Risk remains open until UIT is taken down for any Programme related testing (scheduled for 28/08) • UIT Environment to be managed by DIP Manager from M14 but this is not a Programme activity • Risk now closed as UIT is closed as a Programme activity	9	-	Closed: Treated

Risk Assessment – M15

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1275	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	- Following the publication of Programme Guidance at July MWG, the programme has not witnessed any noticeable update in the guidance within Sprint 4 planning. The Programme will be reminding parties of this guidance at August MWG and will be engaging the Suppliers with volume within the final 2 weeks to better understand why they are planning to be active within this period. - Twelve suppliers continue to have migration volumes in the penultimate week and seven suppliers in the final week. MCC is engaging directly with the affected suppliers ahead of the SP5 planning cycle to reduce late-stage migration activity. Of the suppliers with volumes in the penultimate week, two have volumes in the thousands, with the remainder in the hundreds. Volumes in the final week remain in the hundreds for all suppliers.	16	16	Open
Migration Execution	R1290	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAppointed]	- As per last update, continuing to monitor, risk to be reviewed at the end of sprint 3 (04/08) - Current exception rates remain below 1% threshold. MCC will continue to monitor as new suppliers join migration - MCC continues to engage with suppliers who have higher exceptions or spikes and are continuing to encourage missing agents being appointed as soon as possible. - As per last update, MCC highlighting to suppliers where they have spikes in exceptions and half migrated MPANs for the suppliers to address. Score remains, continuing to monitor	15	15	Open
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List", by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in "troublesome MPAN" volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	- The programme has noticed a slight increase in volumes following July progress reviews. Suppliers have identified these increases due to either CoS Gains or improvements in their internal queries. These volumes increase are not material and are manageable within current timelines. - Migration Exclusion List volumes have reduced by approximately 5k MPANs since July, with c.21k MPANs remaining across the outstanding exclusion categories. This demonstrates continued progress in addressing migration exclusions; however, timely closure of remaining remediation activities remains critical to avoid potential impacts to migration timelines and delivery of the M15 milestone. - Volume of MPANs continues to go down. Programme looking to produce guidance to be shared at next MWG on options where a site visit is needed to resolve and Suppliers are unable to attend site.	15	15	Open
Migration Readiness	R1291	There is a risk that suppliers may delay the start of migration if they do not engage effectively with their agents and complete all preparatory readiness activities in advance, such as agreeing contract references	1) Suppliers should engage with their agents before migration, agree required preparation activities, and monitor progress to completion 2) MCC should emphasise the importance of agent readiness with suppliers during bilaterals 3) MCC should request supplier confirmation as part of migration planning activities	- MCC continues to reinforce the importance of agent engagement through supplier bilaterals. Positively, none of the five suppliers that migrated in Sprint 4 experienced Day 1 issues attributable to a lack of agent engagement. - There have been some instances of this occurring which are being managed on a case-by-case basis. Overall Suppliers are going live on the dates planned.	11	11	Open
MHHS TOM Performance	R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	1) Elexon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through early weeks of migration and applying any lessons learnt 2) Monitor and review risk during peak periods (E.g., Sprint 4) in case it materialises	- Non-SIT suppliers have now started Migration activity; this is the period where the risk is expected to materialise. Continuing to review over the next 8 weeks, score remains. Reviewing at the end of Sprint 3 - Probability reduced to 2, and score reduced to 11 following end of sprint 3 and RA8 responses - Continuing to monitor through sprint 4. No change in score	11	11	Open
MHHS TOM Performance	R1269	There is a risk that participant capability varies significantly across the industry, particularly as issue volumes increase during peak migration periods. Some participants may misunderstand processes, misroute incidents, or be overly reliant on Code Bodies for operational support	1) Ensure contingency measures are in place 2) There are flexible resourcing models set out for operational teams and preparation should be made to trigger these early before back-logs build up 3) Additional measures such as extending contractor resource should be considered	- As of end of sprint 3, risk has not materialised. Continuing to monitor for sprint 4 where we have 28 additional suppliers starting their migration activities. This is a key ramp up period where this risk may materialise. Impact reduced from 4 to 3 as this has not materialised yet, however proximity increased to 4 due to ramp up period. Targeting to close this risk at the end of sprint 5 where most suppliers would have started their migration activity - Continuing to monitor through Sprint 4, with 30 suppliers actively migrating in Sprint 4. Still no evidence risk has materialised. Probability reduced from 3 to 2 on this basis. Continuing to monitor	13	10	Open
Migration Execution (Closed)	R1287	There is a risk that, in some cases, a migration may be marked as complete even when only one of the Data Service or Metering Service appointments has succeeded, leaving the other incomplete and creating a 'half-migrated' MPAN. This can lead to false positives in MCC reporting against the Migration Complete Acceptance Criteria, indicating that migration is complete when activity is still outstanding for the missing service provider appointment	1) Suppliers are encouraged throughout Migration Sprints to monitor IF-045 messages (Registration Service Reminder Notifications) received via the DIP and ensure prompt resolution by appointing the missing service provider following receipt of these notifications. 2) MCC to report on 'half-migrated MPANs' and monitor trends within each Sprint to identify volume, recurrence and systemic issues. 3) Elexon Performance Assurance to monitor supplier responsiveness to IF-045 notifications and resolution times, ensuring aged cases are minimised and remain within acceptable thresholds.	- Currently a spike in half migrated MPANs but this is linked to 1 supplier who has an internal issue. Other suppliers seem to be making good progress on addressing - Half Migrated MPAN volumes generated by the supplier's internal issue is still being progressed. MCC and Elexon PA are engaging the Supplier to ensure this is progressed as per plan - Overall, half migrated MPANs remain low in the relation to the number of MPANs that have been migrated. There have been some spikes linked to specific suppliers, and this has been raised with them to address. Risk closed as this is now an accepted risk	12	12	Closed: Accepted

Risk Assessment – M16

Risk ID	Risk Description	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1294	There is a risk that concerns about CVA Settlements' capability to handle the shorter settlement timetable, which are in discussion at the Elexon BSC Issues Group 122, will not be resolved in time for the Programme's decision to reduce the settlement timetable for SF runs.	1) Monitor progress of the Elexon BSC Issue Group that will be established to raise and resolve any CVA issues that related to implementing the reduced settlement timetable as part of M16	- BSC Issue 122 (Ensuring CVA Arrangements are Ready for M16 Settlement) has now been raised to cover this risk. First meeting expected to be in early September, programme team will have representatives on this discussion - First Working Group held 04/09. Awaiting Working Group 2 to be scheduled	10	10	Open
R1194	There is a risk that the information or data required to support the decision to move to the new settlement timetable is unavailable	1) STEG to review all data associated with the defined monitoring approach prior to M16 decisions 2) STEG to continue monitoring the current settlement conditions in case any changes arise before the final RF decisions are made 3) If any additional monitoring is identified as being required, the necessary data must also be available for the relevant criteria. Ensure reporting and decision-support data is available	- Settlement and Migration data is available to support current proposed reporting. Noting additional reporting items may be requested over time which are less easily available - The risk remains open. The agreed approach is in place, and data is available to support monitoring through to DP1. However, the risk should remain open for continued monitoring in case any changes arise before the final RF decisions are made - If any additional monitoring is required, the necessary data must also be available for the relevant criteria. No change to the risk score. Risk moved to monitor	8	8	Open
R1293	There is a risk that M16 monitoring may identify an issue that needs to be reflected in the M16 decision-making criteria, requiring a change to the agreed monitoring framework so it can inform the final M16 decision on shortening the settlement timetable for RF runs	1) Suppliers to ensure they have robust expectation management process and monitoring 2) Suppliers to ensure they are using PUB45 to support identifying MPANs with missing agents' appointments 3) Suppliers to prioritising resolving aged half migrated MPANs were possible	- Risk formally opened post consultation period, monitoring in-line with mitigation plan noted - Decision point 1 expected to occur in September. No additional criteria identified to date. Continuing to monitor - STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Probability reduced to 1 on this basis, given programme confidence ahead of Decision Point 1. Risk is now seen as low that these decision points may change for DP2 and DP3. Continuing to monitor	10	7	Open
R1241	There is a risk that any delays to Decision Point 1 (RF Reduction from 14 months to 7) and/or Decision Point 2 (RF Reduction from 7 months to 4) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain clear critical path for Decision Point 1 and Decision Point 2 2) Use STEG working groups to progress decision-making framework and reduce delay risk 3) Ensure visibility and transparency of decision dependencies across industry 4) Monitor alignment of decision timelines with M16 milestone requirements	- Use the STEG WG to support mitigation of this risk by socialising decision points and the associated decision-making approach. Visibility and transparency should reduce delivery risk - Risk remains, but proximity reduced from 2 to 1 reflecting completion of Decision Point 1. Continue monitoring against the agreed approach through the remaining decision points - MCAG approved that Decision Point 1 had been met. Residual risk now relates to Decision Point 2 only, with monitoring continuing in line with the agreed approach	7	7	Open
R1259	There is a risk that the Cutover date changes after publication of updated Settlement Calendar (via ISD publication of new MST) - publishing a calendar which then needed to be overwritten creates a risk for industry participants as may not be supported by Industry participants system and processes.	1) Delay publication of revised Settlement Calendar until cutover date approval. 2) Include mitigation within M16 planning activities 3) Reassess following consultation outcomes and continue to monitor	- The planning activities for publishing the new Settlement Calendar only once the cutover date has been approved should help mitigate this risk. This will be shown as part of the M16 planning activities included within the MHHS Programme Plan. - Risk reviewed following the Consultation Response and remains open for ongoing monitoring. No change to the risk score	7	7	Open
R1260	There is a risk that the current Manifest Error process timescales are incompatible with the post M16 settlement timetable timescales. The NESO Manifest Error Process managed via BSC Section Q (7.4.3) and BSCP014 has a timeline of 10 days for completion or 2 days before II run. The M16 workstream will reduce II timescales from 16 to 8 days.	1) Participant to raise change/issue to align BSCP014 Manifest Error timelines with MHHS settlement timetable 2) Elexon change team to progress issue or modification in line with existing governance arrangements for implementation prior to M16	- NESO has raised Mod P520 for the Manifest Error change - "Update the Manifest Errors process to align with revised MHHS Settlement Timetable". P520 will be considered by the BSC Panel at its meeting on 10 September 2026, where it will decide whether this modification should progress directly to Report Phase. Probability reduced to a 2 as a pathway to resolve is now in place with the raising of Mod P520 with sufficient time to resolve prior to M16. Monitoring progress - Modification P520 to resolve this risk presented to BSC panel on 10/09. It was unanimously agreed as a Standard Priority Modification and will progress directly to Report Phase - BSC Modification P520 puts a clear mitigation pathway in place, with sufficient time to resolve the issue before M16. 12-Oct-26 is the target date for 'Issuing Final Modification Report to Authority'. Progress is being monitored	9	5	Open

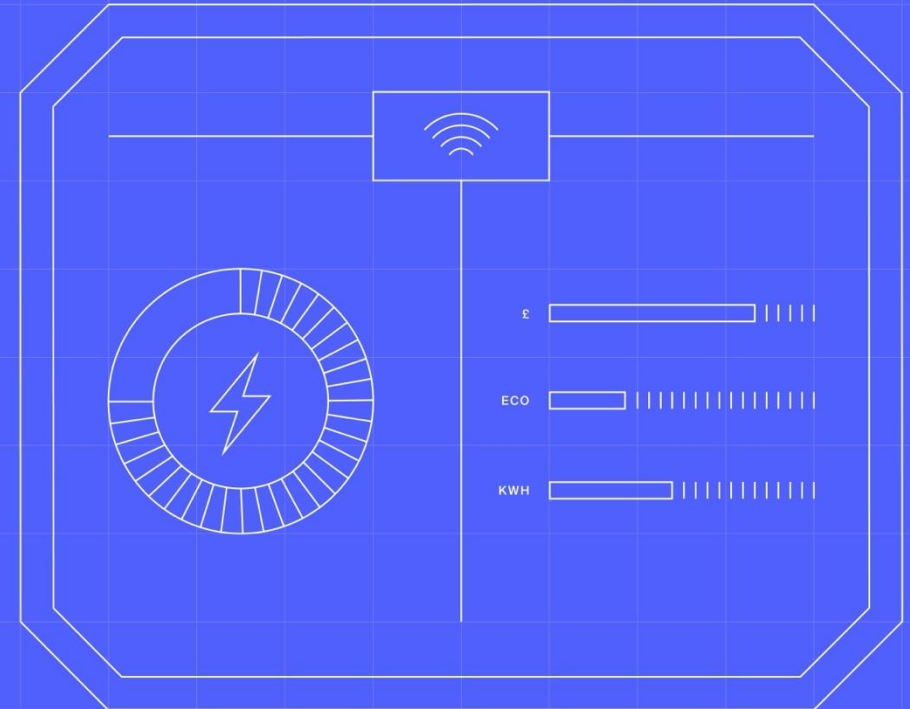
Qualification Update

INFORMATION: Update on:

- Qualification Progress
- Stage 4 Escalation
- M14 Acceptance Criteria

Code Bodies (David Moss)

15 mins



PSG – Monthly Qualification Update

Overall Status / Progress
Overall Qualification: 99 of 103 (96%) of participants have completed MHHS Qualification via Waves 1 to 4, with 99.76% of MSIDs now with a MHHS Qualified Supplier. 1 participant in Wave 4 at Stage 4 escalation and at-risk of failing to qualify before M14, presenting a potential sanctions risk. Remediation plan is being closely monitored through ongoing assurance and participant bilaterals with the intent to present the participant at PAB on 14/10. 2 Wave participants approved by BSC PAB and are now pending REC approval and 1 participant has been approved by BSC PAB and REC but pending Ofgem License (All 3 participants are new entrants and therefore non-M14 critical). Wave 4 Qualification: 41 of 42 (98%) BSC PAB Qualified. 1 participant in Stage 4 Escalation (Ofgem Notified) and targeting PAB approval on 14/10. Enduring Qualification: ✓ 3 M14 critical participants have BSC qualified at PAB on 24/09 and REC Qualified. ✓ 1 M14 critical participant targeting PAB approval on 14/10. • 1 M14 critical participant raised to Stage 4 escalation (Ofgem notified) and targeting PAB approval on 9/12 – see next slide.

Key upcoming milestones		
Milestone name	Date	RAG
BSC PAB and REC Code Manager Approval (Wave 1)	15/04/26	C
QAD Director Sign Off (Wave 2)	20/04/26	C
Wave 3 Qualification Testing End	15/05/26	C
Final QAD Received (Wave 3)	22/05/26	C
BSC PAB and REC Code Manager Approval (Wave 2)	28/05/26	C
QAD Director Sign Off (Wave 3)	26/06/26	C
Wave 4 Qualification Testing End	10/07/26	C
Final QAD Received (Wave 4)	24/07/26	C
BSC PAB and REC Code Manager Approval (Wave 3)	30/07/26	C
QAD Director Sign Off (Wave 4)	28/08/26	R
BSC PAB and REC Code Manager Approval (Wave 4)	24/09/26	R

Qualification Cohort	Key Concern or Risk	Mitigation or Resolution	RAG
Non-SIT Suppliers & Agents	Non-SIT participant does not meet Wave requirements which delays its Qualification timelines ahead of M14	1 participant in Wave 4 at Stage 4 escalation at-risk of failing to qualify before M14, presenting a potential sanctions risk and 1 participant in Enduring Qualification will not qualify before M14. Remediation plans are being closely monitored through ongoing assurance and participant bilaterals.	A

Nadara Energy Trading Srl – Stage 4 Escalation Notice

Code Body escalation actions are set out in the MHHS Qualification escalation process, including the requirement that at Escalation Stage 4 the Participant will be named at the Programme Steering Group (PSG).

Nadara Energy Trading Srl have been escalated to Stage 4, on 11 September 2026, due to a lack of progress on the resolution plan for M14 Qualification readiness.

Code Bodies continue to prioritise dedicated support to Nadara Energy Trading Srl, through daily calls to develop and monitor the progress of their rectification plan. Code Bodies have notified Ofgem of their escalation status.

Nadara Energy Trading Srl will not achieve M14 and will be subject to MHHS QA&P Annex 4 sanctions. Programme Risk R1296 has therefore been closed and Issue I279 opened to track post-M14 Qualification recovery through to resolution.

The M14 Acceptance Criteria

The Programme will provide an update on each criterion required to meet M14:

	Criterion	Key evidence required to demonstrate the Criterion has been met	Update and Status
1	There is confidence that there have been no MHHS Programme, DIP Manager or Code Bodies issues with Qualification that might have affected Suppliers' ability to achieve M14 (notified to Ofgem in advance of M14 as per Annex 4 of the Qualification Approach & Plan)	- Code Bodies have met their SLAs as outlined in the QA&P - That all PP exemption requests were resolved in a timely manner which did not delay PP's qualification timeframe - Central QTF issues have not critically delayed Qualification Testing	- Currently being met - Currently being met - Currently being met
2	There is confidence that the process in Annex 4 of the Qualification Approach & Plan can be executed if needed	Code Bodies have demonstrated (e.g. through process testing) that the mechanisms are in place to execute Annex 4 actions in line with timings set out (<i>i.e. if Suppliers are not Qualified in time for ISD Publish 19/10/26, Code Bodies will notify RECCo and RECCo will apply the block in CSS for 28/10/26</i>)	- Complete – PSG 2 September 2026 agreed that the evidence provided for the Annex 4 testing was sufficient to show this criterion as complete. - BSC Mod P514 'Clarification of timings for lifting M14 sanctions for MHHS' was implemented on 27 August 26. [I276]
3	There is confidence that there have been no Elexon or DIP Manager issues with Service Activation (Parties DIP Onboarded, EFD set in ISD by 26 October and no ISD publication issues)	- No ISD or MDD publish issues that can't be supported by fix forward resolution - No critical delays to DIP Manager publication of the invite to DIP onboard	- Currently being met - Currently being met
4	Decision-making choreography governance in place for M14	- Defined process is set out and communicated across the Programme - Governance meetings are diarised by MHHS Programme PMO.	Complete - Approved at QAG 22 April 2026.

PSG 2 September 2026 approved that the M14 decision is on track to be made in accordance with the M14 Acceptance Criteria and the notification to Ofgem of no central Qualification issues was sent in accordance with Qualification Approach and Plan Annex 4.

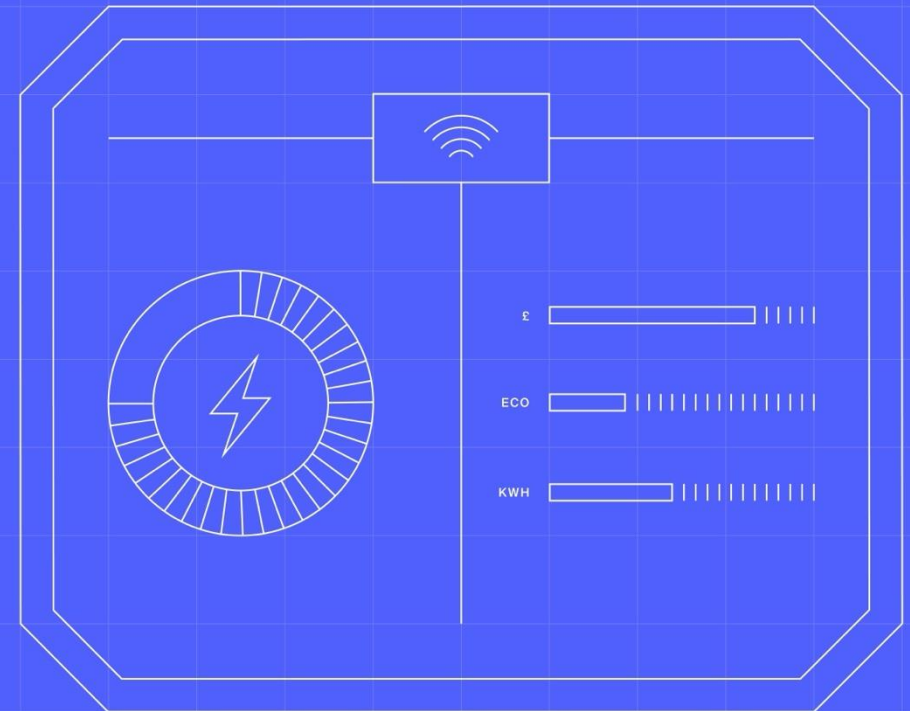
Migration Update

INFORMATION: Update on:

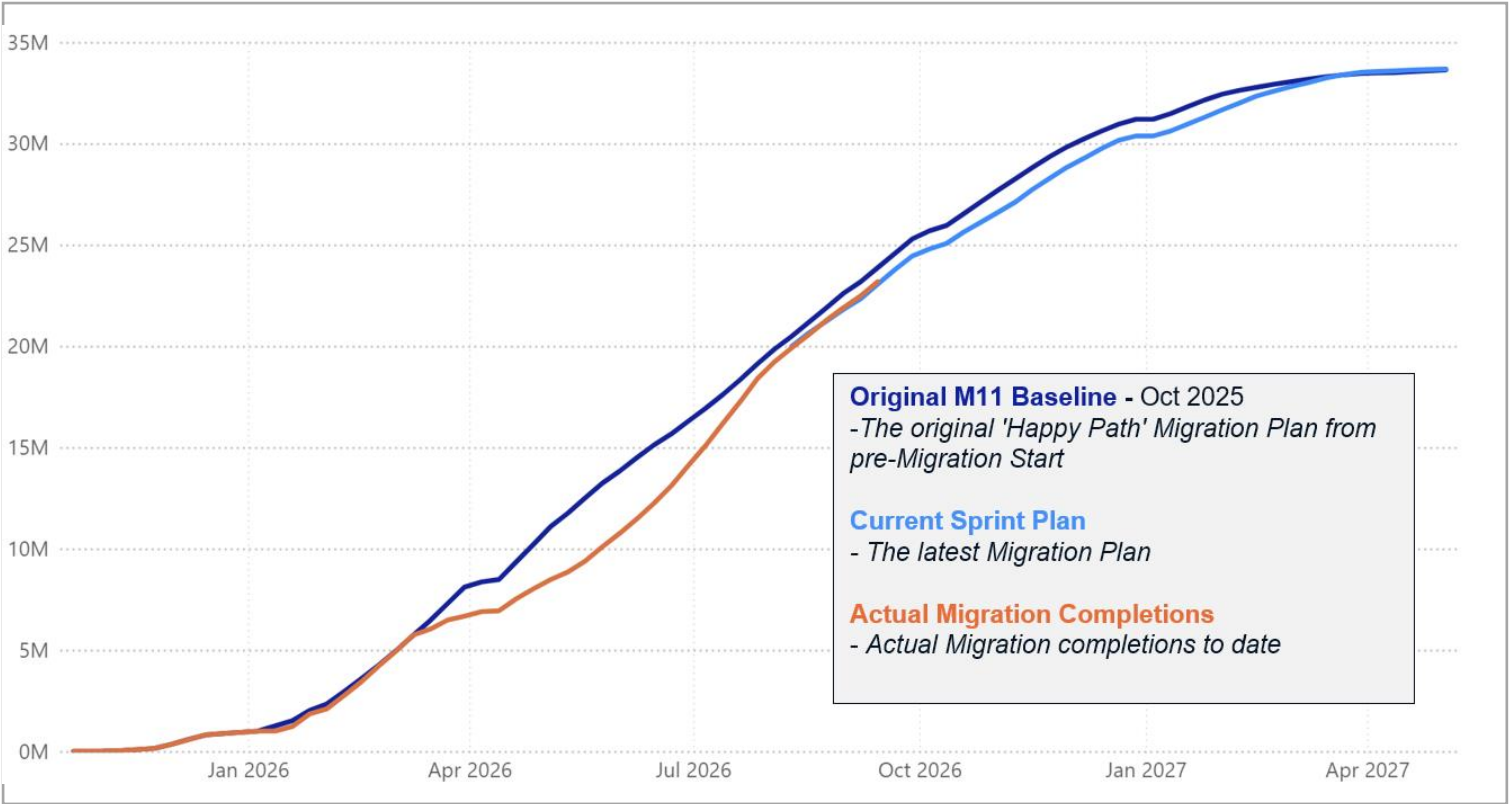
- Migration Progress
- ISD proposal to SVG for CP1628

Programme (Warren Fulton) & Elexon (Mike Ceney)

10 mins



- 1. 71% of MPANs migrated (23.8m MPANs)
- 2. Sprint 4 remains on track, with migration volumes approx. 1% above plan and 2.4% below the M11 baseline, within Migration Framework tolerances
- 3. Sprint 5 planning was successfully completed as planned, and will commence on 7 Oct 2026
- 4. 37 Suppliers are actively migrating and remain compliant with the Migration Framework
- 5. A small number of Suppliers are behind plan due to localised issues; each has an agreed recovery plan with MCC and is being tracked against it
- 6. 77% of industry MPANs are forecast to be migrated by M14 (October 2026)
- 7. Exception volumes remain low
- 8. No LDSO, DCC, or DIP threshold breaches
- 9. Exclusion/remediation MPAN volumes have reduced from 257k to 57k and are subject to ongoing monthly monitoring



Progress against Plan

	Planned Migrations	Actuals to Plan - % Delta
Actual migration completions	23,879,652	n/a
Current Sprint Plan (Sprint 4) - July 2026	23,697,938	+0.77%
Original M11 Baseline – Oct 2025	24,581,572	-2.41%

Core Migration Dependencies (Page 1 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan.	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers had experienced localised issues which caused them to reduce migrations. The applicable Suppliers have agreed recovery plans and are tracking to plan against them. As Suppliers are meeting their recovery plans, so this is not currently considered a material risk to completing their migrations prior to M15.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies).	G	G	G	There are no known issues affecting Sprint 4 progress. The findings from the Exclusion and Remediation list item Progress Reviews are showing a marked improvement with total volumes reducing by 78%.
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned Migration start dates.	G	G	G	Two qualification participants (one Wave 4, one Enduring) are being closely monitored due to an increased risk of missing M14 requirements and potentially facing sanctions. This could delay these participants' Migration Start Dates. However, this is not currently considered a material risk to achieving M15, given the low number of MPANs associated with these participants and the time still available before M15 for them to qualify and migrate their registered MPANs.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known Qualification Testing performance issues affecting planned Migration start dates. Whilst Qualification Testing for the waves has completed. Dependency kept open to track Qualification Testing needed for any Suppliers go through the enduring process.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule.	G	G	G	There are no known Agent Qualification issues affecting Supplier planned Migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned Migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known REC Qualification Testing performance issues affecting planned Migration start dates.

Core Migration Dependencies (Page 2 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start Migration in line with their planned Migration Start.	G	G	G	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start Migration in line with their planned Migration Start.	G	G	G	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There are no known issues affecting Migration.
D416	DIP Migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There has no repeat of unplanned DIP outages in this reporting period. DIP performance has not had a detrimental impact on the ability for Participants to migrate.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped.	G	G	G	There are no known issues affecting Migration.
D373	LDSO Migration performance	There is a dependency on LDSOs performing as per the agreed Migration Thresholds for Participants to start Migration in line with their baselined Migration plans.	G	G	G	We are still observing occasional LDSO issues. However, LDSOs are proactively informing the MCC and taking steps to resolve them. Majority of issues are resolved in-day. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

Core Migration Dependencies (Page 3 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC Migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to start migration in line with their baselined Migration plans.	A	G	G	RAG moved back to green to reflect the current TOG status and the completion of resending impacting messages. Overall DCC continues to be processing migrations in accordance with the Migration Design and Migration Threshold obligations.
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay Migration.	G	G	G	The Programme is monitoring CP1632 progress as some Suppliers have flagged that implementation timelines may affect when they will migrate parts of their portfolio. The Programme's position is that this issue does not block MPAN migrations, though some suppliers may defer migrations until the change is implemented. November delivery still allows enough time to complete migration before M15.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low).	G	G	G	The Programme continues to monitor the progress of CP1628 which is currently expected to be implemented in November 2026. This is still on track and expected to be implemented on 5-Nov-26. November '26 is the latest viable implementation date for this change. This is so that Suppliers will have the sufficient time to complete migrations for the impacted sites to meet the M15 milestone.

CP1628: aligning implementation with ISD



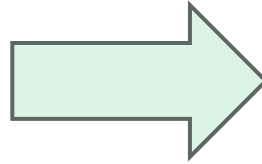
THE ISSUE

Current CP1628 implementation does not align with an ISD release

Current CP1628 implementation date is 5th November, however this does not have an aligned ISD release creating a delivery gap

Consequence

The CP would become effective without the supporting ISD combinations being live, so affected MPANs could not begin migration immediately.



PROPOSED RESOLUTION

Align CP1628 with the interim ISD release

1

Interim ISD release agreed for 9th November

2

Revised CP1628 Implementation date to SVG for approval

3

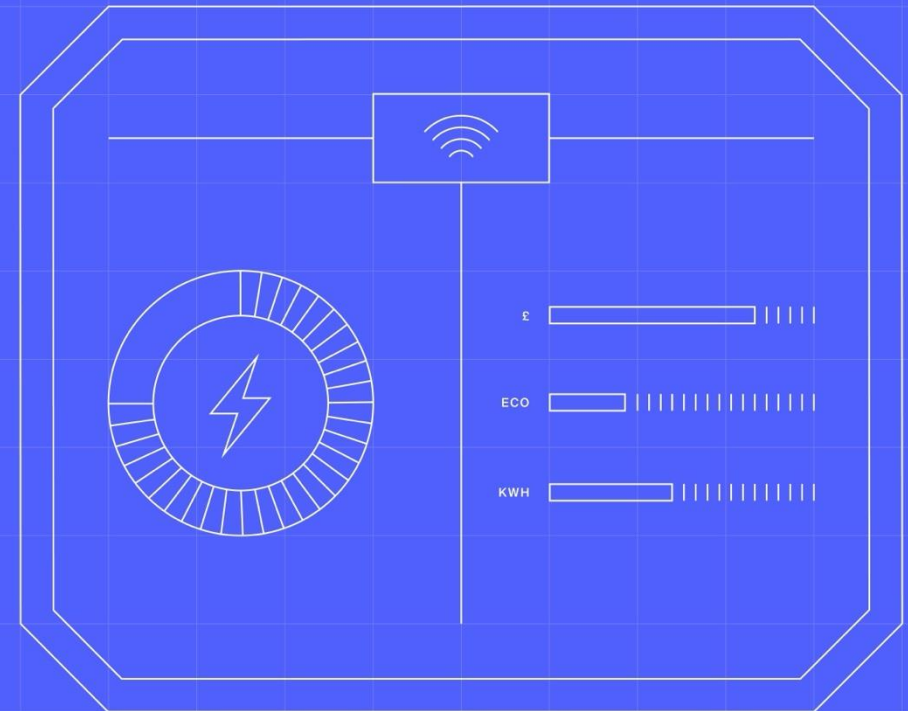
Code and supporting ISD go live together

M16 Update

INFORMATION: Update on M16 Progress

Programme (Justin Andrews)

5 mins



Decision 1 - Reduction in RF to 7 Months

1. MCAG Chair (with SRO delegated powers) approved Milestone T2-EL0200 'Recommendation to Change to RF 7 Months Calendar' applicable from the Settlement Date of 01 October 2026 onwards at the MCAG meeting on 15/09/26
2. Next Steps:
 - Programme has communicated MCAG approval to reduce RF to 7 months decision (incl. the Clock, <https://www.mhhsprogramme.co.uk/news-articles/the-clock-16-september-2026>)
 - As per the Transition Design, Elexon will produce for the Settlement Calendar for April 2027 ('M16 Calendar') incorporating the RF change to 7 months and partial Settlement Calendar RF replaces R3 up to M16 date (02/07/2027)

STEG focusing on:

- Decision Point 2 - Reviewing the settlement and migration monitoring data against the agreed Decision Criteria for RF Reduction to 4 months
- Defining the SF Decision Criteria (Decision Point 3)
- Defining the overarching M16 Acceptance Criteria
- Next Meetings 30/09/26 and 14/10/26
- Ongoing M16 RAID monitoring: noting Elexon progress on BSC Issue 125 (Supplier Charges), Issue 122 (CVA Issues) and BSC Mod (NESO Manifest Error), although they are outside Programme scope and control. There are no dependencies on these in the M16 decision criteria to implement the reduced settlement timetable.

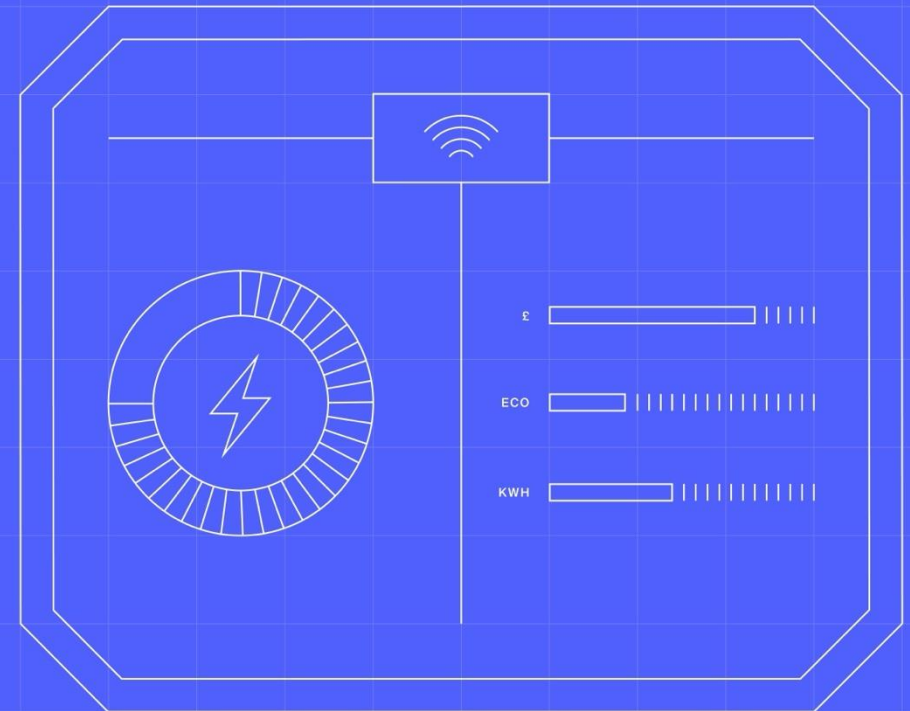
IPA Update

INFORMATION: Overview of:

- Status of Programme and Risks for Key Milestones

IPA

5 mins



Document Classification: Public



MHHSP IPA

PSG Assurance Update

August 2026

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IPA PSG Update: Assurance Status Overview

Key Messages (as @25 September 2026)

Overall, the IPA currently has a high degree of confidence that the Level 1 programme milestones (M14, M15 and M16) remain achievable.

Confidence in achieving M14 remains high, with Qualification Wave 1, 2 and 3 complete and Wave 4 broadly on track. One Qualification Wave 4 Participant is in Stage 4 escalation, however as there are no central issues preventing Qualification, the Programme are confident there is no impact to achieving M14.

Migration volumes are 2.6% below the M11 baseline and are within the tolerance thresholds of 3% as outlined within the Migration Framework. Migration volumes are 1% ahead of planned volumes in Sprint 4, with some Suppliers requesting the opportunity to Migrate ahead of plan to utilise unused capacity.

Confidence that M16 will be achieved remains high given progress being made towards M14 and M15.

IPA Assurance RAG Definition

G	The Workstream is on-track against plan. There are no material blockers or risks identified that are expected to impact achievement of the programme milestone.
A	The Workstream is off-track against plan. Risks, dependencies, or delivery pressures exist however there is a path to green which protects the achievement of the programme milestone.
R	The Workstream is off track against plan. Material blockers or unresolved risks are likely to impact achievement of the programme milestone without significant intervention.

Programme Workstream	Assurance Summary As @ 25 September 2026	RAG	IPA Risk Watch Area	Risk/ Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Qualification (M14)	Qualification activity across all four Qualification Waves remains on plan. Qualification Wave 1, Wave 2 and Wave 3 have successfully completed. One Participant in Qualification Wave 4 is in stage 4 escalation, however the Programme has confirmed that this will not impact the M14 decision. All remaining Qualification Wave 4 Participants are on-track to be MHHS qualified by 24 September 2026. Five M14 critical Participants continue to progress through the enduring Qualification process. Programme and Code Bodies are managing these Participants through the enduring process, with targeted support in place to mitigate Qualification and sanction risks. There are currently no central issues preventing delivery of M14.	G	Participant Qualification Delay (Risk)	There is a risk that Participants may not complete qualification activities in line with M14 timelines.	Migration sequencing and supplier readiness may require replanning.	Programme and Elexon have appropriately escalated to IPA and Ofgem where required and are actively supporting at-risk Participants [On-going].	High – On-Track. Qualification progress remains on-track ahead of M14, with PSG approving that the M14 decision is on-track in accordance with the M14 acceptance criteria on 2 September.	

Assurance Confidence: HIGH / MEDIUM / LOW degree of confidence that the risk will not negatively impact the Programme Plan.

Confidence Trend: Increasing Confidence Maintaining Confidence Decreasing Confidence

IPA PSG Update: Assurance Risk Watchlist

Programme Workstream	Assurance Summary As @ 25 September 2026	RAG	IPA Risk Watch Area	Risk/Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Migration (M15)	Migration completions are 2.6% behind the M11 baseline plan, however this delta is now within the 3% thresholds as set out within the Migration Framework. Migration completions were 1% ahead of planned Sprint 4 volumes due to Suppliers requesting unused capacity. On the basis of the above and with there being no new central Migration issues, IPA has upgraded the RAG for Migration (M15) to Green and remain aligned with the Programme's assessment that the risk of not achieving M15 remains low.	G	Dependency on Industry Change Proposals (CP) (Risk)	Two industry CPs has been deferred from June to November 2026. There is a risk that any further delay to implementation could affect the migration of MPANs currently on the Programme's Migration Exclusion List and impact Suppliers' ability to deliver against agreed migration schedules.	Delays to the implementation of industry CPs could prevent Suppliers from completing planned migration activities, increasing the risk of achievement, and delays to M15.	The Central Programme Team has established monthly delivery reporting to track LDSO progress against planned industry activities, including ELS, Migration and Change. Delivery risks will be monitored monthly through PSG [In Progress].	Medium – September MCAG reporting indicates that both CP's remain on-track for November implementation. However, a query has been raised relating to CP1628 and a dependency on an ISD release. Elexon has agreed to progress an ISD release on 9 November 2026 in line with the CP implementation, however this will require ex-committee SVG approval in October 2026.	➔
			Non-SIT Participants commencing Migration (Risk)	There is a risk that Non-SIT Participants encounter post-go-live issues which impact Migration / Settlement, particularly in Migration Sprints 4-5 (August-December 2026) when 59 Participants onboard.	Increased operational support demand and migration performance instability.	Reporting of case volumes, participant DIP compliance, and migration performance should continue through existing governance forums as sprint 4 – 5 participants onboard between August – December [On-Going]	Medium – There are currently 32 active Participants in Migration (25 commenced in Sprint 4). Isolated internal Supplier issues have been experienced and managed effectively through Migration Sprint 4, with no material impacts to Migration or settlement performance. Incidents logged with Elexon remain within the forecasted range, providing confidence that Service Management can cope with demand. This has increased confidence ahead of 35 further Participants commencing Migration in Sprint 5 (7 October 2026 – 1 December 2026).	➔

IPA PSG Update: Assurance Risk Watchlist

Programme Workstream	Assurance Summary As @ 25 September 2026	RAG	IPA Risk Watch Area	Risk/Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Migration (M15)	See previous page		Service roles within the MHHS TOM, Service Obligations and Codification (Issue)	Our service arrangements review identified gaps in defined responsibilities within the MHHS TOM and responsibilities are not formally codified.	Unclear service responsibilities and uncoded obligations, may delay issue resolution, which could in turn impact migration performance	Elexon have engaged industry Participants to re-validate their views on MHHS TOM roles, responsibilities and service obligations. A cross-code working group is required to progress obligation discussions further. [Ongoing]. Elexon has issued a Cross-Party Service Desk survey to assess Participants' understanding of the service management model [In progress]	Medium – Feedback from the survey is expected by the end of September 2026 and will inform cross-party incident triggers, ownership and escalation expectations, and a clearer model for how Elexon and Industry coordinate cross-party service issues. Until this feedback is analysed and reflected in supporting documentation (Operations Manual), communications and training, confidence remains Medium. Under current service arrangements, no issues have materially impacted migration to date.	
Transition to new Settlement Timetable (M16)	Achievement of M16 remains on track against the Programme plan. At the Settlement Timetable Expert Group (STEG) on 2 September 2026, a decision was made to approve adjusting the RF to 7 months, applicable from the Settlement date of 1 October 2026. Industry Issues have been noted regarding BSC Supplier Charges and CVA Participant processes. These issues do not impact Programme decision criteria but are being resolved in parallel, through BaU processes, to limit Industry disruption.	G	Participant Engagement / Understanding (Risk)	There is a risk that Programme decision-making and milestone achievement may be impacted by Participants concerns and readiness.	Reduced confidence in Industry readiness and alignment.	The Central Programme Team are exploring scenarios for M16 where the criteria for 100% MPANs migrated at M16 is not met (as introduced in STEG on 2 September 2026) [In progress] Programme continue to track participants who were identified as readiness risk to M16 due to RA8 response with provided through STEG [Ongoing]	High – The Central Programme Team progressed through their first M16 decision milestone on 2 September 2026. Industry working groups continue to run in parallel to discuss industry concerns relating to changes to BSC Supplier Charges and CVA Participant processes resultant of M16. Confidence is maintaining as no direct blockers to milestone achievement are known at this time.	

Thank you

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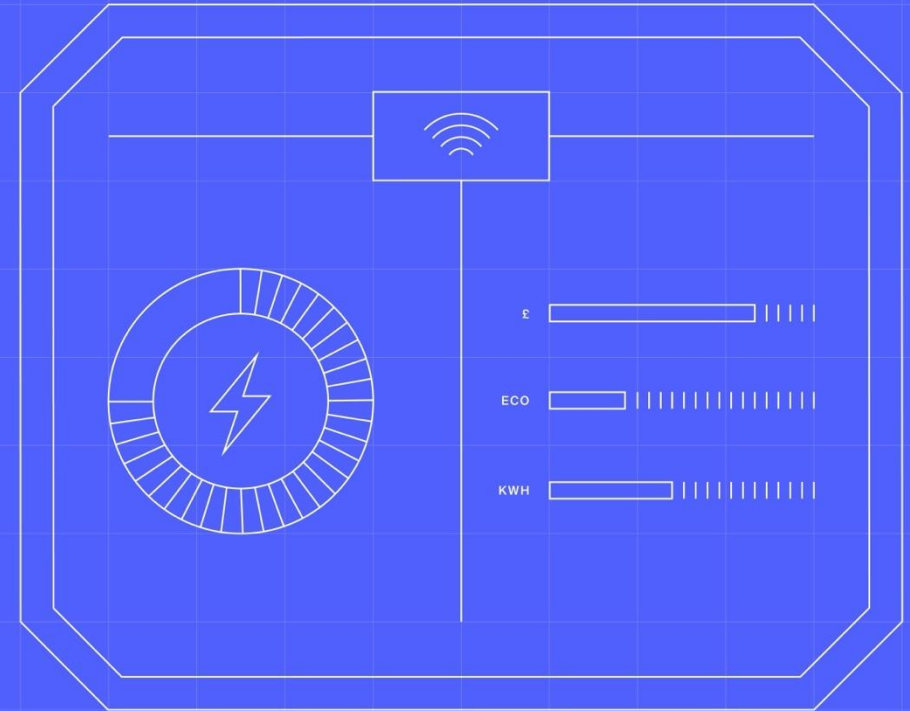
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Delivery Dashboards

INFORMATION: Overview of Delivery Dashboard Content

Chair

0 mins – to be taken as read and discussed by exception



Look Ahead – Key Milestones Status on 29 September 26

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-QU-0300	Qualification Wave 4 Participants Qualification approved by BSC PAB and REC Manager	QAG	24 September 2026	24 September 2026	Code Bodies				29/09/26: One participant remains outstanding, with a recovery plan in place. PAB pre-review went ahead on 24/09, ahead of 14/10 PAB target.
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				25/09/26: Activity on track

Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Delivery Dashboards Overview

Area	Title	Purpose
Industry Delivery Status	Core Capability Provider Delivery Reports	Provide an overview of Helix, RECCo and DCC and delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
Programme Workstream Updates	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PEC Activity	Provide information on PEC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	Independent Programme Assurance (IPA)	Provide a progress update on in-flight and planned assurance activities

RAG Status



Key call outs

- DIP October minor release completed successfully.
- DIP onboarding for Migration Pathways 1-11 completed.

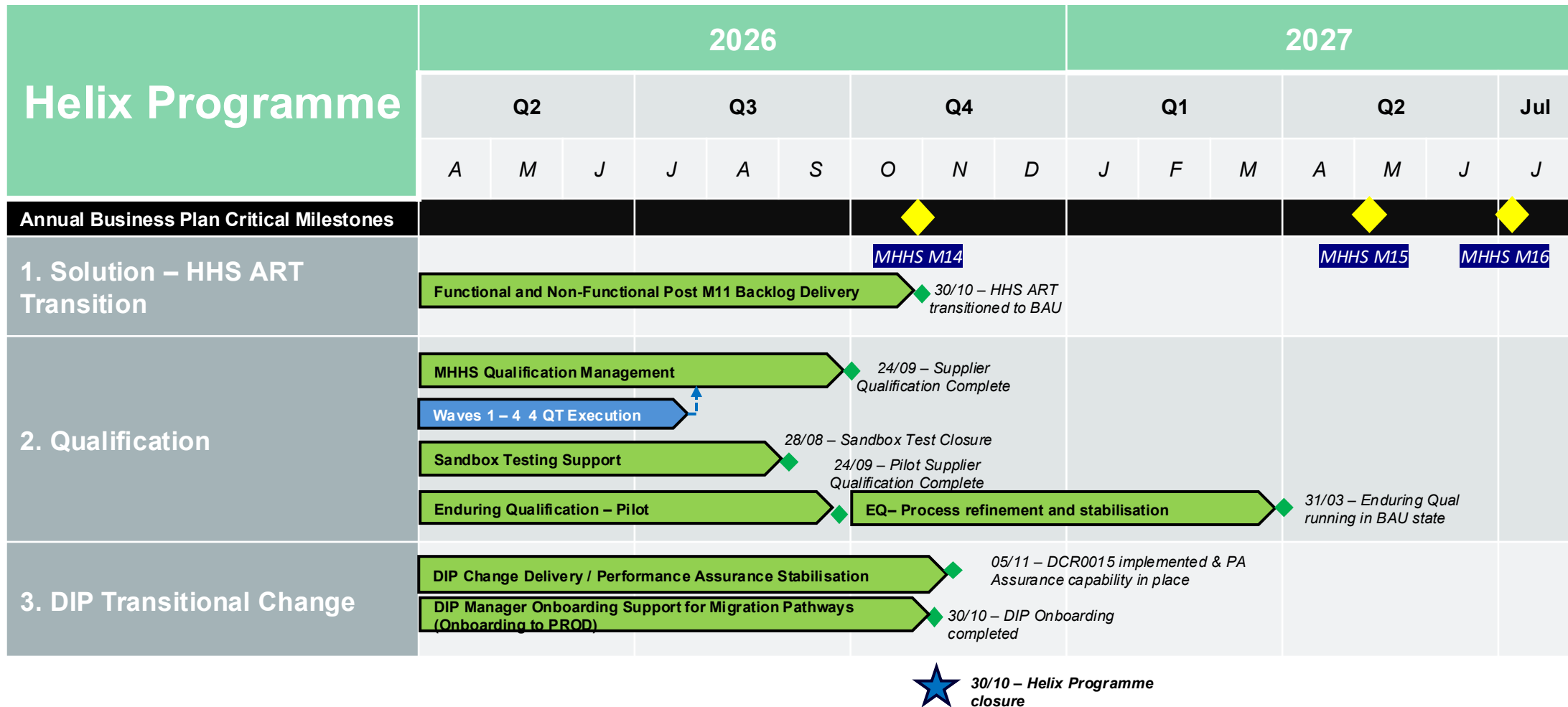
Programme Impacting Deliverables	Original Date	Fcast / RAG
SAT test readiness complete	29/05/26	C
SAT execution completed / outcomes approved	30/06/26	C
DIP IPA Tactical Recommendations delivered	29/05/26	C
DIP IPA Strategic Recommendations delivered.	31/08/26	C
M14 Readiness Criteria met	27/10/26	G
Helix closedown complete	28/10/26	G

This period	Summary Activities
	DIP Transition • Industry Testing executed for October minor release • November Major Release Industry Test Phase mobilised with Industry Test Workshop scheduled 23/09 • Discussions with Expleo continue around the DIP Simulator Handover to DIP Manager • 95/103 Wave Parties have been promoted to Production with one Migration Pathway (MP12) remaining Helix Programme Closure • Helix closure approach and criteria have been defined and ratified by Helix Programme Board. • M16 readiness programme has been funded and mobilised to support delivery of Elexon's readiness for MHHS M16 milestone.

Next period	Summary Activities
	DIP Transition • Execute the November Industry Testing Workshop and Test Phase • Finalise UIT environment and DIP Simulator handover from MHHS Programme to DIP Operations. • Transition Helix DIP Transition role to an enduring DIP Delivery/QA role post Helix programme closure. Helix Programme Closure • Share detail of transfer of responsibilities from Helix to Elexon Operations (points of contact etc.) with the PSG audience at the November PSG meeting.

RAID	RAG	Type	Exelon response and mitigating or resolving actions	Next Update
There are two Migration Pathways that have significantly higher volumes of participants than others (MP8 in June and MP12 in September). There is a risk that there will be increased support required during these peak periods which could result in longer response times and reduced quality of service for the Participants in those 2 migration pathways.	GREEN	RISK	1. MCC has worked with Elexon to pull some participants from MP8 and MP12 into earlier, less congested migration pathways to 'flatten' the peaks. 2. DCR0021 approved to cover the amendments to the DIP Rules to allow this. 3. MP8 participants were onboarded into DIP Prod early. 4. MP12 participant movements to less congested MPs completed. DIP onboarding remains on track.	PSG 07/10/26

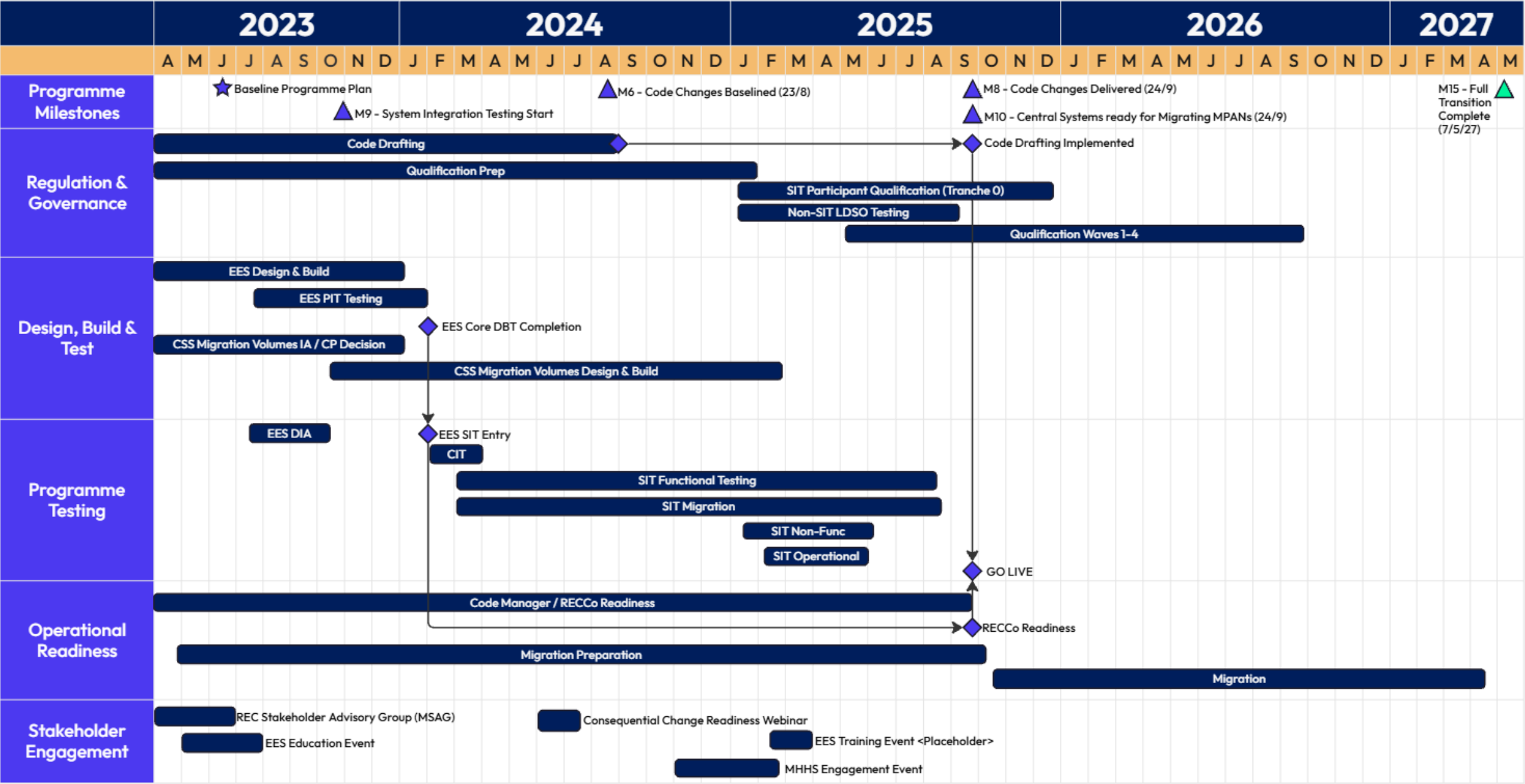
Helix Programme Plan-on-a-Page

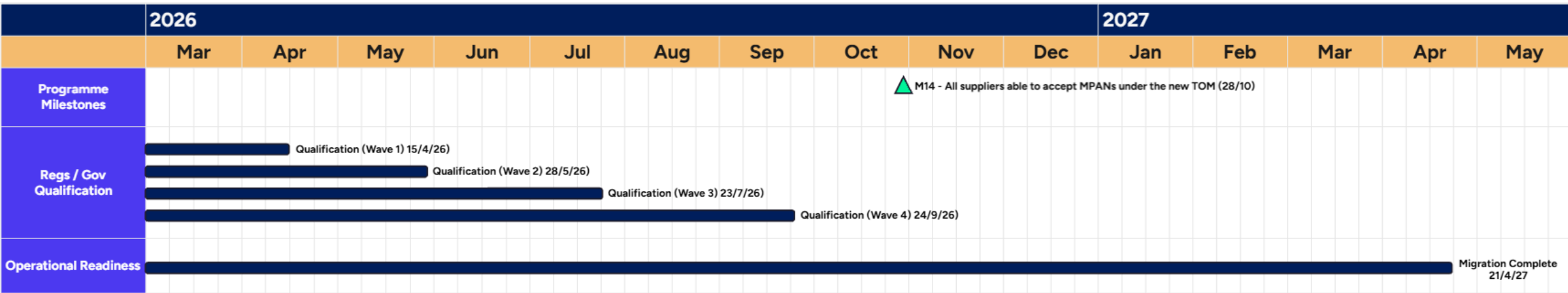


RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders		Suppliers	
Status & Outlook	Progress last month: • REC Qualification activities remain on track. Parties being escalated as required. • Ongoing operational readiness engagement with DIP Manager on testing/release management, change management, performance assurance, and approach for management of significant DIP incidents. • Implementation of Migration impacting REC CPs Including R0300 which clarifies the population rules around the number of register digits.			Progress expected in the coming month: • Ongoing operational readiness engagement with DIP Manager. • Complete REC MHHS Qualification • Progress and implement required Code Change / Guidance to resolve Migration issues and items on the exclusion list.			Party Milestones & Deliverables		Original or Baseline Date	Forecast date & RAG
							Qualify Wave 2 parties		28/05/26	Completed
							Qualify Wave 3 parties		30/07/26	Completed
							Qualify Wave 4 parties		24/09//26	24/09/26

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
RECCo not able to meet its obligations to Qualify all REC Parties by M14, leading to delay in parties starting Migration and delay in programme closure.	Risk	RECCo resources in place to meet Qualification requirements. Resource requirements reviewed and updated following experience in managing SIT Parties. Qualification activities continue to track to plan. Reporting and escalation arrangements in place to support parties in meeting Qualification milestones.	Oct 26	Jonny Moore
DIP release management arrangements not fully established to support testing of changes to DIP Interfaces which could lead to issues when deployed to live operations.	Risk	Code Body engagement with DIP Manager on release management and test environments. DIP Manager held industry workgroups in Jan and March 2026 with full solution expected mid 2026.	Aug 26	Jonny Moore





RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers	
Status & Outlook	Progress last month: Ongoing BAU Monitoring			Progress expected in the coming month: - Ongoing BAU Monitoring - Issues / risk reporting by exception			Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
							SMETS1 Data Cache IOC	N/A	Jul 25
							SMETS1 Data Cache MOC	N/A	Jul 25
							SIT MVC Completion	Aug 25	Aug 25
							Data cleansing complete	Sept 25	Sep 25
							DCC M10 readiness	22/09/25	Sep 25
							DCC MHHS Monitoring in place	Oct 25	Oct 25
							Capacity Uplift FOC	Apr 25	Oct 25
							SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25
							SMETS1 FOC Re-config	N/A	Dec 25
Decisions required			From whom?					By when?	
None			n/a					n/a	
Top Risks and or Issues									
Issue: SAA Incident CSS07000 (see update on next slides)									
Assumption & RAG			Action required to remove assumption			Date for action to be resolved		Action Owner	
No New Assumptions									
Dependency & RAG			Managing action required			Date for action to be resolved		Action Owner	
No New Dependencies									

MHHS Supplier Arranged Appointment CSS07000 [1 of 2]

Issue Description – There have been 3 incidents that have affected the delivery of Supplier Arranged Appointment Update Notifications (CSS07000) to DNOs. INC0357601 from 7th to 10th April, INC0364411 from 3rd to 4th June and 29th to 30th July. These incidents have different root causes however the consequences are similar.

Quantification as of 25/09/2026

- **Device Types:** ESME
- **Network Impact:** None
- **Capacity:** No impact observed

Incident	Impact Volume	Resubmitted Volume
INC0357601 (April)	67,000	All
INC0364411 (June)	94,000	33
INC0368609 (July)	212,432	1

Consequence: Failed confirmation messages. Requirement of DNOs to resubmit.

Effect on Service users: MDR role not marked as complete for the impacted MPXNs

Risk: leaving DNO's without visibility of accepted MDR appointment updates causing misalignments across systems.

Service Impact: No impact to switching services

Downstream Impact: The request by DCC to resend messages using the CSS refresh functionality has caused a backlog of CSS messages leading to delays, resulting in timing issues such as initial registration requests being received prior to MPAN set up in CSS and Secured Active Messages being delayed until after gate closure resulting in lapsed appointments and generating IF-035 exceptions.

Mitigation: The recommendation for LDSOs is to only perform CSS refreshes using the REG ID (to send only the C0200), and not the MPAN, to avoid generating the full suite of CSS Messages. Suppliers should respond to IF-035 lapse notifications and re-trigger appointment requests. Suppliers should get lapsed IF-035: LP099 - Secured Active not received for Registration [Registration ID] and reappoint using MCA or CSP.

Impact:

This notification is used by CSS to confirm the outcome of Supplier Arranged Appointment (SAA) updates for role MDR, where the registration is in an active state. If a CSS07000 is not issued, the corresponding IF035 is not triggered in MPRS. In some cases, MDRs may not be able to begin their MHHS activities. This failure in the appointment chain can lead to significant consequences, including missing settlement data, incorrect charges, supplier non-compliance, and wider market-level inaccuracies.

However, Half-hourly and BAU reads will continue to be available to Suppliers, including those operating under their MDR role. Although MPRS will not be updated until the relevant data is resubmitted—resulting in a temporary data misalignment—this does not prevent reads from being obtained for billing or settlement purposes.

Root Cause

April - INC0357601 - A Microsoft-initiated platform security update on CSS TLS cipher suites and DSP using a deprecated cipher suite that was no longer supported under the updated configuration resulting in DSP > CSS connection failures.

June - INC0364411 - DSP outbound connectivity to CSS failed following planned work to renew certificates within the DSP infrastructure on 03/06 at 13:00. A missed implementation step within the CSS technical solution led to a configuration mismatch. This was identified through automated DCC incidents.

July - INC0368609 - The failure was caused by a mismatch between the JWS signing certificate being used by DSP and the public key held by CSS for signature verification. DSP confirmed that a JSON signing certificate change was implemented under CHG1000947 on 9 July. Following the DSP restart on the 29 July, the new signing certificate became active for message signing. CSS systems did not have the corresponding public key installed, preventing validation of inbound JWS messages and resulting in authentication failures.

Next Steps in progress: update 25/09/2026

- Review of DSP re-try strategy/design to understand if the 12 hour retry period can be extended and can failures be stored for a period to allow resubmission after a transient issue has been resolved. – *Update: Initial review held; retention/replay options remain under assessment, with a recommendation due 9 October. Replay design is on hold until this is complete.*
- Enhanced monitoring for DCC and CSS provider to anticipate this issue faster if it recurred. For CSS provider they are also looking to introduce alerting around cert expiry – *Update: DSP and DCC/CSS alerts are in place; broader Landmark monitoring is targeted for 30 September.*
- Looking at the process to introduce automated cert renewals by CSS provider – *Update: Feasibility/assessment ongoing.*
- Looking at how DCC can improve the Service Centre handling of the incident raised for this to ensure swifter restoration – *Update: Ongoing.*
- Review of all DSP>CSS provider interfaces and requirements and any future changes that may cause an impact – *Update: Certificate-related CSS/DSP documentation review is complete, with no gaps found; wider DSP–Landmark review initial findings due 9 October.*

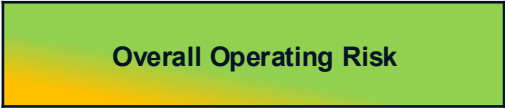
MHHS - Monthly Operational Update Report – Consolidated DNO Report

Report Date: October 2026 PSG

Key call outs requiring PSG Discussion

- Auto-load has been implemented for the subsequent period; ISD success will continue to be monitored
- CP1628 & CP1632 remains on track to plan for Industry release on or before 5th November 26
- CSS (DCC) DCC failures resulting in DNO community sending refresh messages
- High number Settlement Data & incidents requires ongoing monitoring and tracking
- DIP CR0020 reduce retention periods from 2yrs to 90 days await re-consultation, poses a risk to Migration as data is unavailable
- Some DNOs seeing queries coming through in volume for ‘Troublesome MPANs’. Happy to work with Suppliers to resolve blockers
- Raised with REC & DCP484 some suppliers cannot process REP900 and require PDFs, this is unexpected in MHHS qualified world

RAG Status



This period	Summary Activities			
	• ELS • No material issues reported • External vendor and interval teams plans in place to support impacted systems • People & System Readiness, confirmed to programme • Migration • Support arrangements in place • Reactive and proactive plans in place to manage any system incidents • Lack of certainty on expected supplier migration volumes • Daily monitoring in place • Change • Actively monitoring with DNO system provider post M10/M11 change and timelines • Expecting further MPRS patches outside of main Industry releases • UMS systems updated to latest release as applicable			
Next period	Summary Activities			
	• ELS • Error Status messages / L3/4 validation DIPCR0015 • Open issues to be tracked at TOG & Expert Groups • Migration • Ambition to see Migration volumes settle into agreed cadence of Kestrel Reporting • Reactive and proactive plans in place to manage any system incidents via BAU support & project resources • Change • Deployed R9.2.1.1 • R9.3 by (contains CP1628 & 1632) due live 05 November, on plan • Future MPRS releases to be aligned to BSC timeline (Feb, June & Nov) • Expecting further MPRS patches outside of main Industry releases • Monitor future CRs and respond accordingly • UMS changes/new releases planned			
RAID				
	Rating	Type	Mitigating or resolving action required	Next Update
New Systems and participants don't perform/ behave as expected post M10/M11/M12.	Low	Risk	Monitor by Programme, Code Parties/TOG - Issues increasing during recent migration sprints	
Known Work Off List items (especially if manual in nature) are not resolved in a timely manner which either increases the risk of further issues or reduces resources available to focus on any new issues/defects that may arise.	Medium	Risk	This is not restricted to the M11 work off items but also those that are discussed at the TOG and on the MHHS issues tracker. It is acknowledged these are 'BAU' rather than project. Not expecting any PSG intervention.	
Migration volumes behind schedule and therefore migration period is extended or increased risk of reaching/breaching Migration thresholds. Difficult for DNOs to reconcile progress.	Low	Risk	Work with suppliers to remain on track, noting recent sprints show 1% behind, trending down.	
Elaxon continue to issue 'invalid' ISD which may get loaded into systems resulting in 'downtime' of systems to correct data. PPIR to change ISD further complicates this issue.	Low	Risk	Potential to look at removing automated loading by introducing manual checkpoints/ processes. However, this will come with its own risks.	

Key call outs requiring PSG Discussion

No key call-outs for discussion

RAG Status

Overall Operating Risk

This period	Summary Activities	Next period	Summary Activities
	Migration - Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases. - Continuous monitoring of actual migrations vs expected. - Continuous monitoring of settlement as MPAN numbers increase. - Keep monitoring the issues log for impact on operations. Change - Continued patches for MPRS for known issues.		Migration - Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases. - Continuous monitoring of actual migrations vs expected as migration. - Continuous monitoring of settlement as MPAN numbers increase. - Monitor ISD. - Keep monitoring the issues log for impact on operations. Change - R9.3 MPRS release prep work.

RAID	RAG	Type	Mitigating or resolving action required	Next Update
Ongoing: Migration ramp-up. Risk of further issues being encountered as more suppliers begin migrating MPANs with different systems and processes etc. Particularly as non-SIT Suppliers join migration.		Risk	IDNOs to raise concerns, if necessary, and engage with resolution action.	

Central Party Finances – 26/27

Central Party Finance
PSG October 2026

Overarching Costs for MHHS Central Parties FY 26/27

Financial Measure	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	Total
MHHS Budget	1.33	1.23	1.22	1.17	1.10	1.11	1.08	0.98	0.96	0.94	0.94	4.23	16.29
MHHS Forecast	1.12	1.04	0.99	1.04	1.01**	1.03	1.00	0.83	0.83	0.82	0.82	2.21	12.74
Helix Budget*****	0.84	0.83	0.89	0.81	0.77	0.74	0.67	0.24	0.21	0.16	0.16	0.16	6.48
Helix Act/Forecast*****	0.62	0.60	0.68	0.45	0.46	0.17	0.17	0.17	0.17	0.17	0.17	0.17	4.52
RECCo Budget	0.14	0.16	0.06	0.17	0.06	0.38	0.06	0.02	0.02	0.02	0.02	0.02	1.13
RECCo Forecast	0.70	0.00	0.03	0.00	0.00	0.38	0.06	0.02	0.02	0.02	0.02	0.02	1.27
Total Budget	2.31	2.22	2.17	2.15	1.93	2.23	1.81	1.24	1.19	1.12	1.12	4.41	23.9
Total Act/Forecast	2.44	1.64	1.7	1.6	1.47**	2.06	1.54	1.16	1.12	1.06	1.06	2.46	19.57

Please note:

- *DCC costs are included in operational costs and no longer reported separately as their Programme has closed.
- **MHHS forecast costs using last months figures

Central Party Finances –
Colour Key

Actuals data

Governance Group Updates

Programme Steering Group (PSG)

PSG 02 September 2026

Ofgem Update: Ofgem reported continued confidence in Programme delivery and encouraged engagement from PPs commencing migration.

CR066 Approval: PSG approved CR066, a housekeeping change to align Migration Framework documentation with the post-ELS operating processes and governance forum decisions.

Programme Status Update: The Programme remains on track across Qualification, and Migration. M16 is Amber due to CVA issues. Late exit milestones have been removed with no impact to the Programme.

Qualification Update: Qualification remains on track. Digital Power is in Stage 4 Escalation but will not impact the M14 decision.

M14 Acceptance Criteria: PSG reviewed detailed evidence against all M14 criteria and approved progress towards the October M14 decision, triggering a notification to Ofgem post-meeting.

Migration Update: 20m+ MPANs migrated, with all central systems performing well and an expected phased migration approach for complex sites.

M16 Update: The criteria for the first M16 decision have been met.

RA8: RA8 was marked complete and RA9 was removed with the caveat that targeted discussions with PPs would be brought to PSG for transparency.

Programme Closure Update: Programme presented its initial closure approach.

IPA Update: The IPA reported continued confidence in M14, M15 and M16.

Delivery Dashboards: DCC provided an update on CSS issues confirming most impacts have been resolved with improvement activities underway.

PSG papers available [here](#).

Migration & Cutover Advisory Group (MCAG)

MCAG 22 September 2026

Settlement Timetable Update: STEG continues to develop M16 Acceptance Criteria for residual unmigrated MPANs, with further analysis planned following concerns about proposed tolerances and Legacy impacts.

Migration Execution: Over 23m MPANs have completed Migration, more than 70% have had Migration initiated and 36 Suppliers are actively migrating, with Sprint 4 slightly ahead of plan.

Participant-Driven Migration Dependencies: All dependencies remain Green, including DCC performance which has moved from Amber.

Migration Exclusion List: Exclusion and remediation volumes have reduced by 78% from the March baseline, with approximately 57,000 MPANs remaining and progress on track ahead of the final Migration Sprint.

External Change Log: External change remains a low risk to M15, with I0275 guidance published and CP1628 and CP1632 progressing towards November implementation.

MWG Update: CR066 was approved by PSG, with the updated Migration Framework documents baselined and published. CR067 was introduced, proposing that M15 be split into separate Supplier Compliance and Full Transition milestones, both retaining the 7 May 2027 baselined date.

Programme Milestones: MCAG approved a new Decision 2 milestone for reducing RF to four months and amended the Decision 3 milestone name and date to align with the proposed eMCAG.

MCAG papers available [here](#).

Qualification Advisory Group (QAG)

QAG 16 September 2026

Programme Milestones Related to QAG: T3-QU-0127 was approved, marking the completion of Programme-managed Sandbox testing activities.

M14 Checkpoint: The Programme provided an update against the M14 Acceptance Criteria, confirming that Criterion 2 has now been completed following implementation of BSC Modification P514.

Qualification Progress and RAID Review: The Programme reported on Qualification risks, noting progress remains on track for M14.

Enduring Qualification: BSC and RECCo provided Enduring Qualification updates.

QAG papers available [here](#)

Wider Programme Updates

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

- 1. NEW! Change Request CR067
- 2. NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Wednesday 30 September 2026:** [Settlement Timetable Expert Group \(STEG\)](#) at 14:00
- **Wednesday 07 October 2026:** [Programme Steering Group \(PSG\)](#) at 10:00



M14- All participants should be qualified under the new MHHS Target Operating Model

- Regular communication of key Qualification timelines and deadlines for each Wave/Migration Pathway across all communication channels
- Proactive publication of guidance documentation and lessons learned across the end-to-end participant journey
- Proactive communication to provide clarity around Participant obligations and M14 criteria and sanctions
- Build momentum towards M14 by maintaining a countdown to the final Performance Assurance Board and highlighting Participant progress.
- **Next steps:** Enact M14 communication plan between MHHS Programme and Code Bodies



M15- All participants should have migrated eligible MPANs to MHHS Settlement arrangements

- Regular communication of key Migration timelines and deadlines for each Wave/ Migration Pathway across all communication channels
- Proactive identification and publication of guidance and lessons learned to support participants migration readiness and avoid common problems
- Targeted engagement for participants at risk of encountering known issues
- Proactive communication to provide clarity around Participant obligations and M15 criteria
- Build momentum towards M15 by highlighting key migration milestones and successes, such as the first Suppliers to complete migration of their active portfolios
- **Next steps:** Targeted communication, guidance and support for Suppliers at risk of encountering known issues

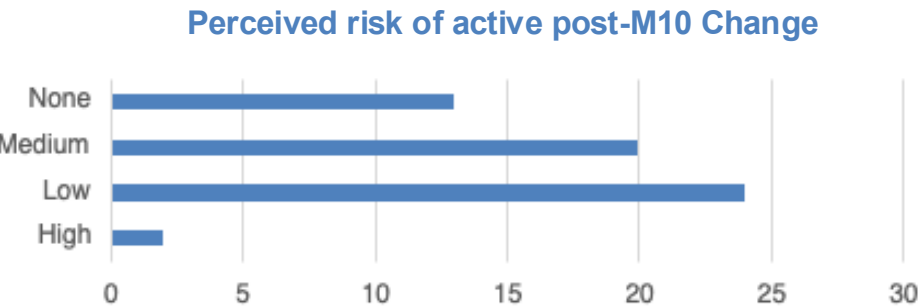


M16- Cutover to the new Settlement Timetable

- Readiness Assessment 8 recommendations- targeted engagement with participants identified as low/medium confidence in readiness for M16 changes.
- Proactive communication of key information and timelines relating to the cutover to the new Settlement Timetable across all communication channels
- **Next steps:** Targeted engagement with Small Supplier constituency to support readiness for cutover to the new Settlement Timetable

Industry horizon scanning: Summarise items monitored via the horizon scanning process

Code Forum Horizon Scanning log metrics for post-M10 active changes



Active post-M10 change by code: 61 – BSC: 28, REC: 19, DIP: 10, DCUSA: 2, SEC: 2

Perceived risk of active HS items: High: 2, Medium: 20, Low: 24, No impact: 13

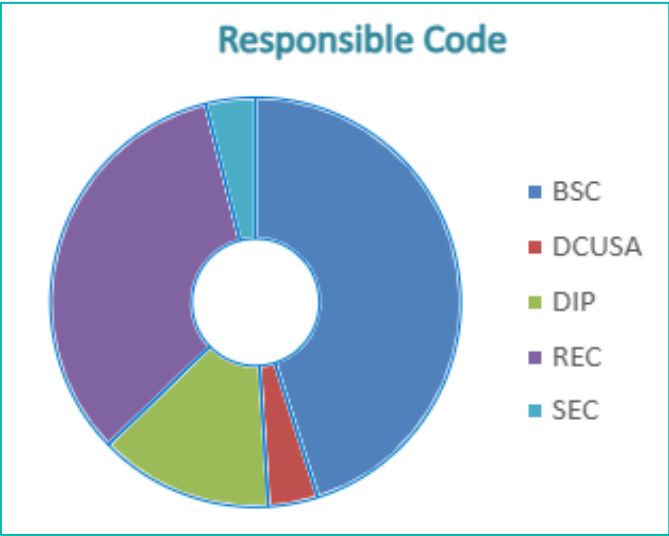
Relevant Milestone where risk exists: 44 - ELS/M11: 26, M14/M15: 16

Horizon Scanning Process

The horizon scanning process was established to monitor and manage external change to ensure Programme deliverables were not negatively impacted.

The Programme is still accountable for protecting programme deliverables until M15 which includes ELS, Qualification and Migration. The Code Forum, attended by Code Bodies, MHHSP and Ofgem, collaborate to populate the Horizon Scanning Log and review changes.

Where a change requires action, e.g. amendment to the solution or its implementation date, this will be fed back under Code Body governance and considered there.



MHHS IPA Monthly Assurance Dashboard

Reporting Period: October 2026

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities

Assurance Activities In Progress / Completed During Month

Theme-Based Assurance

- Ongoing Embedded Assurance Activities (WP1) - In Progress** - Monthly cadence of regular interactions with Ofgem, MHHS, review of MHHS RAID log, working group and advisory group papers and tracking of IPA open actions. Tracking and monitoring of settlement timetable transition activities through STEG and monitoring of risks ahead of M14/M15/M16. Regular engagement with Elexon Service teams and DIP Manager.

Stage-Based Assurance

- Qualification Testing Progress Tracking (WP12) – In Progress** – Ongoing monitoring of Qualification progress and risk areas ahead of M14, including review of Programme and Elexon Qualification reporting, attendance at QWG and QAG and engagement regarding at-risk Participants. Continued preparation of the IPA Monthly Qualification Report under Ofgem Directions. Finalised the Wave 3 Qualification Decision Assurance Report and commenced drafting of IPAM14 Decision input.
- Migration/Transition Readiness Progress Tracking (WP13) – In Progress** – Continued monitoring of Migration performance, risk areas and delivery against the Sprint 4 plan and recovery against the M11 baseline plan ahead of M15. Review of Migration reporting and attendance at TOG, MWG and MCAG/eMCAG, alongside preparation and issuance of the fortnightly IPA Migration Reports under Ofgem Directions.
- Ad-Hoc Assurance (WP14) – In Progress**
 - Service Arrangements Review:** Ongoing monitoring of Elexon’s delivery of tactical and actions issued in SAR Report.
 - Consequential Change Assurance:** Targeted recommendations have now completed and this has provided confidence that sampled Participants have either completed or are on-track to complete their Consequential Change delivery ahead of commencing Migration.

Upcoming Assurance Activities

- Qualification Decision Assurance (WP12):** Completion of M14 Decision Reporting.
- Ofgem Reporting Directions (WP12/13):** Completion of IPA reporting for Qualification and Migration.
- Migration/Transition Readiness (WP13):** Monitoring of Migration progress and risk areas ahead of M15/M16.
- Ad-Hoc Assurance (WP14):** Continued monitoring and engagement with Elexon and key stakeholders to progress SAR recommendations. Issuance of Final Benefits Report with updates based on Ofgem feedback.

Assurance Action Status

	Post-M11	Pre-M11	Total
Total IPA Actions Raised	51	399	450
Actions Closed	44	399	443
Actions Open	7	0	7
Actions Overdue	5	0	5

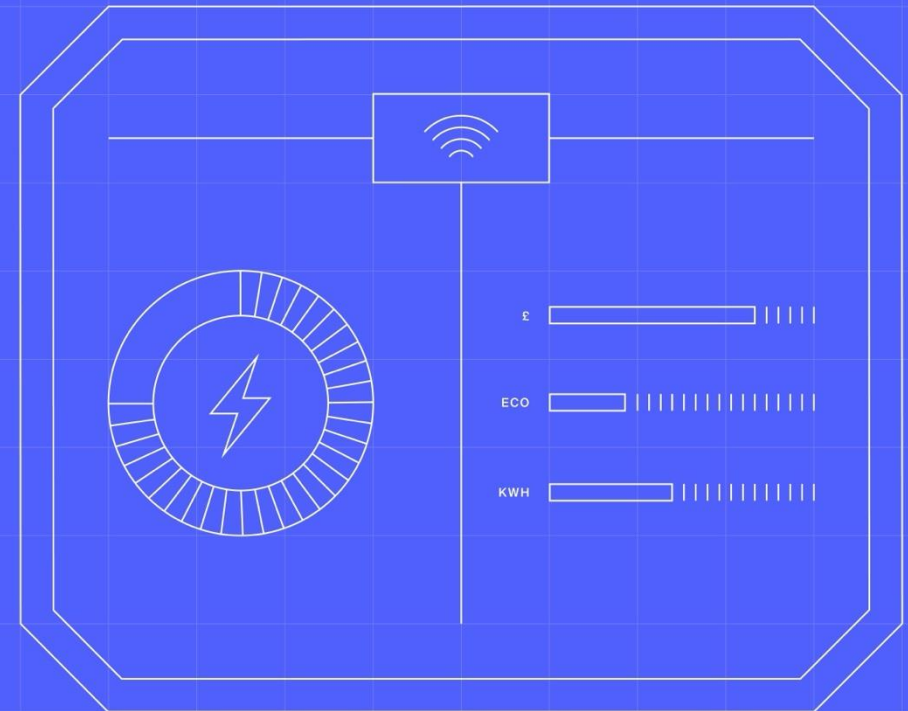
- 7 actions raised since M11 remain open, with five now overdue.
- The five overdue actions relate to the IPA Service Arrangements Review: four tactical actions (due 31 July) and one strategic action (due 7 August).
- Elexon has issued an updated CPSD survey to assess industry’s perception of Service Management arrangements. Completion of the remaining tactical actions is dependent on receipt, analysis and incorporation of survey feedback into guidance documents and communications. The IPA considers the residual risk to industry operations low at this time.
- Completion of the strategic actions is dependent on further cross-code engagement to agree a course of action.

Summary and Next Steps

INFORMATION: Summarise Actions, Decisions and Look Ahead to Next Meeting

Chair and Secretariat

5 mins



Summary and Next Steps

- 1. Confirm actions and decisions from meeting
- 2. Next PSG meeting:
 - 1. ePSG: 27 October 2026 09:00 – 10:00 (online)
 - 2. PSG: 04 November 2026 10:00-11:30 (online)

Meeting dates	27 October 2026	04 November 2026
Relevant milestones or activities	T1-MI-5000, All suppliers must be able to access MPANs under the new Target Operating Model	
Agenda items	- M14 Decision - Closure of Qualification Governance	- Ofgem Messaging - Migration Update - Qualification Progress - M16 Update - Helix Programme Closure Update - CR067 - Programme Closure Acceptance Criteria Update
Standing items		- Minutes and Actions - Programme Reporting - Delivery Dashboards - Summary and Next Steps

If you would like to propose an agenda item for the PSG, please contact the PMO at PMO@mhhsprogramme.co.uk

Thank you

STEG Monitoring Update – M16 Related BSC Issues and Modifications (Page 1 of 2)

Position: The items in the table below, raised by STEG members during the M16 discussions, are not a dependency for the M16 decision to implement the reduced settlement timetable, and therefore are not a part of the M16 decision criteria.

Progression: The items are recognised as important and are expected to be progressed by Elexon through the appropriate BSC industry process ahead of M16.

Monitoring: The Programme will monitor their progress ahead of the decision as part of the wider M16 RAID management process.

Monitoring Area	Elexon Activity	M16 RAID	Programme Status at the M16 Decision Point	Progress / Next Steps
CVA Issues	BSC Issue 122 – M16 Readiness: Ensuring CVA Arrangements Can Operate Effectively under Accelerated Settlement Timescales The transition to M16 Settlement will reduce the time available to correct errors and manage exceptions within existing CVA processes. Issue 122 examines whether Central Volume Allocation (CVA) arrangements are ready for M16 (Milestone 16 of the Market-wide Half-Hourly Settlement Programme) and capable of operating effectively under accelerated Settlement timescales.	Risk R1294 (medium-10), supported by Assumptions A333/A334 raised Risk R1294 – <i>There is a risk that concerns about CVA Settlements' capability to handle the shorter settlement timetable, which are in discussion at the Elexon BSC Issues Group 122, will not be resolved in time for the Programme's decision to reduce the settlement timetable for SF runs (M16-DP3).</i> Issue I178 – <i>(Medium -2) CVA Parties are not represented within the MHHS Programme governance, nor are they formally recognised as Stakeholders on the Programme's stakeholder list</i>	During STEG discussions, members have raised concerns about whether CVA processes can support the reduced timescales associated with the SF calendar change implemented at Milestone M16. In response, the Programme has set out the following assumptions on how this matter is being treated and managed: <u>Assumptions</u> A333-1. Concerns should be raised through the BSC Issue Group– Participants who share these concerns are encouraged to formally raise them through the BSC Issue Group, which is currently being established. This will allow the issues to be discussed in an open forum, with any decisions made by Elexon, as the code body responsible for CVA market arrangements and operations. A333-2. Sufficient time exists to resolve any issues – The Programme's position is that an existing BSC change process is already available to progress any concerns. Additionally - the first RF run under the reduced timescale will not take place until May 2027 (for Settlement Day 1 October 2026), which is unlikely to be impacted by this issue, - the first SF run under the reduced timescale will not take place until July 2027 (for Settlement Day 2 2027), the first shortened SF run leaving ample time to progress any issues and to identify and implement solutions that minimise potential impacts. A334 – CVA processes fall outside the Programme's scope - CVA processes are not part of the MHHS Programme's defined scope, as the MHHS Design covers SVA processes only. Consequently, the Programme has no authority to amend CVA processes. It should be noted, however, that the M16 Milestone decision to reduce the Settlement Timetable applies equally to both SVA and CVA markets.	BSC Issue 122 was raised on 7-Aug-26 - Terms of Reference Published - Workgroup Meeting 1 – held 4-Sep-26 Programme attending Workgroups and monitoring progress

STEG Monitoring Update – M16 Related BSC Issues and Modifications (Page 2 of 2)

Position: The items in the table below, raised by STEG members during the M16 discussions, are not a dependency for the M16 decision to implement the reduced settlement timetable, and therefore are not a part of the M16 decision criteria.

Progression: The items are recognised as important and are expected to be progressed by Elexon through the appropriate BSC industry process ahead of M16.

Monitoring: The Programme will monitor their progress ahead of the decision as part of the wider M16 RAID management process.

Monitoring Area	Elexon Activity	M16 RAID	Programme Status at the M16 Decision Point	Progress / Next Steps
Supplier Charges	BSC Issue 125 – Review of the Implementation, Governance and Operation of the New MHHS Supplier Charges Regime Suppliers have raised concerns about potentially significant financial exposure, particularly during migration and the transition to shorter Settlement timetables. Issue 125 will review the implementation, governance and operation of the new Market-wide Half-Hourly Settlement Supplier Charges regime. It will assess whether charges are proportionate, transparent and ready to operate, addressing potential financial exposure for Suppliers and possible effects on competition, migration delivery and consumer costs	A331	The Programme noted as part of the M16 Consultation response to the proposed M16 decision criteria for decision Points 1 and 2, that several Suppliers raised issues with the current Supplier charges definition and its greater impact under a reduced settlement timetable. <u>Assumptions</u> A331-1 – The changes made to Supplier charges are not part of the programme's MHHS Design and so the programme has no ability to change these given they are already set out within BSC. A331-2 – The Programme suggests that any participants who raised these concerns as part of the M16 consultation to raise a BSC Change and/or request the formation of an Issue Group to formally raise these concerns / issue so that they can be discussed in open forum and decision made by Elexon as the code body responsible for Supplier charges. A331-3 – The Programme takes the view that there is an existing BSC change process where concerns may be progressed. Furthermore, the first RF run subject to a reduced timescale will not occur until May 2027 (for Settlement Day 01 Oct. 2026) and therefore there is ample time for any issues raised to be progressed.	BSC Issue 125 was raised on 7-Sep-26 - Workgroup Meeting 1 – TBC Programme will attend Workgroups and monitor progress
NESO Manifest Error Modification	BSC Modification P520 – Update the Manifest Errors process to align with revised MHHS Settlement Timetable This Modification proposes to update the Manifest Error Claims process so that any approved adjustments to the BSC are targeted to the R1 rather than the SF. The change will align the process with the revised MHHS Settlement timetable, helping to ensure that Manifest Error Claims can continue to be assessed and resolved effectively while maintaining compliance with the BSC.	R1260 (Low-5)	BSC Modification P520, raised by NESO, puts a clear mitigation pathway in place, with sufficient time to resolve the issue before M16 - Progress is being monitored. R1260 – <i>There is a risk that the current Manifest Error process timescales are incompatible with the post M16 settlement timetable timescales.</i>	BSC Modification P520 125 was raised on 10-Sep-26 - The <u>P520 Report Phase Consultation (RPC)</u> was issued on 14-Sep-26 for 10 WD with responses due by 25 –Sep-26 12-Oct-26 is the target date for Issuing Final Modification Report to Authority

